

**2-1-1 NH**

**Statistical Report**

**Caller's County and Referred Services and Referred Targets**

**7/11/2008 to 8/11/2008**

Total Calls in Date Range: 584

**162 (27.740%) Hillsborough**

16	(9.877%)	Rent Payment Assistance
2	(12.500%)	Homeless Families
15	(9.259%)	Specialized Information and Referral
5	(33.333%)	Homeless Individuals
4	(26.667%)	Homeless Families
2	(13.333%)	Older Adults
1	(6.667%)	Alzheimer's Disease
1	(6.667%)	Autism
1	(6.667%)	Deafness
1	(6.667%)	Homeless Veterans
1	(6.667%)	Pregnant Women
14	(8.642%)	Heating Fuel Bill Payment Assistance
13	(8.025%)	Food Pantries
12	(7.407%)	Rental Deposit Assistance
12	(7.407%)	Undesignated Temporary Financial Aid
8	(4.938%)	Section 8 Rental Certificates
7	(4.321%)	Legal Counseling
6	(85.714%)	Low Income
6	(3.704%)	Homeless Shelter
3	(50.000%)	Families
1	(16.667%)	Men
1	(16.667%)	Women
1	(16.667%)	Women * Substance Abusers
6	(3.704%)	Transitional Shelter
5	(83.333%)	Homeless Families
3	(50.000%)	Single Mothers
1	(16.667%)	Substance Abusers

- 5 (3.086%) Electric Bill Payment Assistance
- 5 (3.086%) Food Stamps
- 4 (2.469%) General Inquiry
- 4 (2.469%) Legal Information Lines  
2 (50.000%) Older Adults
- 4 (2.469%) Volunteer Recruitment/Placement
- 3 (1.852%) 411 Call
- 3 (1.852%) Comprehensive Information and Referral
- 3 (1.852%) Disability Related Transportation  
1 (33.333%) Medicaid/Medi-Cal Recipients
- 3 (1.852%) Homeless Financial Assistance Programs
- 3 (1.852%) Utility Bill Payment Assistance
- 2 (1.235%) Administrative Entities  
1 (50.000%) Health Care \* People Without Health Insurance
- 2 (1.235%) Baby Clothing
- 2 (1.235%) Birth Certificates
- 2 (1.235%) Community Clinics  
1 (50.000%) People Without Health Insurance
- 2 (1.235%) Computer Classes
- 2 (1.235%) Credit Counseling
- 2 (1.235%) Donation Drop Off Points
- 2 (1.235%) Donation Pickups
- 2 (1.235%) Emergency Shelter  
1 (50.000%) Men \* Recovering Alcoholics
- 2 (1.235%) Eviction Assistance

- 2 (1.235%) Food Stamp Applications
- 2 (1.235%) Furniture
- 2 (1.235%) Health Insurance
- 2 (1.235%) Hearing Aids
- 2 (1.235%) Home Rental Listings
  - 1 (50.000%) Older Adults
- 2 (1.235%) Job Finding Assistance
- 2 (1.235%) Lawyer Referral Services
  - 2 (100%) Low Income
- 2 (1.235%) Low Cost Home Rental Listings
  - 1 (50.000%) Older Adults
- 2 (1.235%) Medical Bill Payment Assistance
  - 1 (50.000%) Cancer
  - 1 (50.000%) Cystic Fibrosis
- 2 (1.235%) Medical Transportation
  - 1 (50.000%) Older Adults
- 2 (1.235%) Physician Referrals
  - 2 (100%) Dental Care \* Medicaid/Medi-Cal Recipients
- 2 (1.235%) Prescription Medication Services
  - 1 (50.000%) Low Income
- 2 (1.235%) Senior Ride Programs
- 2 (1.235%) Social Security Disability
- 2 (1.235%) Temporary Financial Aid
- 2 (1.235%) Unemployment Insurance
- 2 (1.235%) Volunteer Opportunities
  - 1 (50.000%) Older Adults
- 1 (0.617%) Adult Day Programs
  - 1 (100%) Diseases/Disabilities

- 1 (0.617%) Alcohol Dependency Support Groups
- 1 (0.617%) Alcohol Related Crisis Intervention
- 1 (0.617%) AmeriCorps
- 1 (0.617%) Assistive Listening Devices
- 1 (0.617%) Benefits Assistance
  - 1 (100%) Older Adults
- 1 (0.617%) Building Code Enforcement
- 1 (0.617%) Bus Fare/Gas Money
- 1 (0.617%) Cell Phone Donation Programs
- 1 (0.617%) Centers for Independent Living
- 1 (0.617%) Central Intake/Assessment for Alcohol Abuse
- 1 (0.617%) Central Intake/Assessment for Psychiatric Services
- 1 (0.617%) Children's Clothing
- 1 (0.617%) Citizenship and Immigration Services Offices
- 1 (0.617%) Comprehensive Outpatient Alcoholism Treatment
- 1 (0.617%) Comprehensive Outpatient Substance Abuse Treatment
- 1 (0.617%) Computers
- 1 (0.617%) Crime Victim Accompaniment Services
  - 1 (100%) Domestic Violence Issues
- 1 (0.617%) Day Care
- 1 (0.617%) Debt Management
- 1 (0.617%) Dentures
- 1 (0.617%) Domestic Violence Hotlines
- 1 (0.617%) Drug Detoxification

- 1 (0.617%) Elderly/Disabled Home Rental Listings
- 1 (0.617%) Elementary Schools
- 1 (0.617%) English as a Second Language  
1 (100%) Hispanics/Latinos
- 1 (0.617%) Errand Running/Shopping Assistance  
1 (100%) Older Adults
- 1 (0.617%) Follow Up Call
- 1 (0.617%) Foreclosure Assistance
- 1 (0.617%) Foster Grandparent Program
- 1 (0.617%) Gas Bill Payment Assistance
- 1 (0.617%) General Dentistry
- 1 (0.617%) Home Improvement/Accessibility
- 1 (0.617%) Homemaker Assistance
- 1 (0.617%) Household Goods Donation Programs
- 1 (0.617%) Housing Authorities
- 1 (0.617%) Immigrant Public Benefits Assistance
- 1 (0.617%) Inpatient Alcoholism Treatment
- 1 (0.617%) Inpatient Drug Detoxification
- 1 (0.617%) Inpatient Substance Abuse Treatment
- 1 (0.617%) Insurance Complaints
- 1 (0.617%) Job Corps
- 1 (0.617%) Job Training
- 1 (0.617%) Legal Representation  
1 (100%) Domestic Violence Issues

- 1 (0.617%) Local Bus Services
- 1 (0.617%) Low Cost/Below Market Rental Housing
- 1 (0.617%) Medicaid/Medi-Cal Applications
- 1 (0.617%) Medical Equipment/Supplies
- 1 (0.617%) Methadone Detoxification
- 1 (0.617%) Municipal Police
- 1 (0.617%) Parenting Education
  - 1 (100%) Attention Deficit/Hyperactivity Disorder
- 1 (0.617%) Prevention Programs
  - 1 (100%) Domestic Violence Issues
- 1 (0.617%) Probate Courts
- 1 (0.617%) Recreation Centers
- 1 (0.617%) Residential Drug Abuse Treatment
  - 1 (100%) Adolescents
- 1 (0.617%) Scholarships
- 1 (0.617%) Section 8/Rental Assistance Program Rental Listings
- 1 (0.617%) Senior Housing Information and Referral
- 1 (0.617%) Soup Kitchens
- 1 (0.617%) Street Outreach Programs
  - 1 (100%) Homeless Individuals
  - 1 (100%) Homeless Mentally Ill
- 1 (0.617%) Subsidized Rental Housing
- 1 (0.617%) Substance Abuse Hotlines
  - 1 (100%) Youth
- 1 (0.617%) Summer Food Service Programs
- 1 (0.617%) Temporary Restraining Order Assistance

- 1 (0.617%) Transitional Case/Care Management
  - 1 (100%) Immigrants
- 1 (0.617%) Transitional Residential Substance Abuse Services
- 1 (0.617%) Weatherization Programs
- 1 (0.617%) WIC Applications/Certification

**121 (20.719%) Rockingham**

- 16 (13.223%) Heating Fuel Bill Payment Assistance
- 14 (11.570%) Electric Bill Payment Assistance
- 9 (7.438%) Utility Bill Payment Assistance
- 7 (5.785%) 411 Call
- 7 (5.785%) Food Stamps
- 6 (4.959%) Home Rehabilitation/Repair
  - 1 (16.667%) Older Adults
- 6 (4.959%) Specialized Information and Referral
  - 2 (33.333%) Homeless Families
  - 1 (16.667%) Caregivers
  - 1 (16.667%) Developmental Disabilities
  - 1 (16.667%) Disabilities Issues
- 6 (4.959%) Undesignated Temporary Financial Aid
- 5 (4.132%) Food Pantries
- 5 (4.132%) Medical Transportation
  - 1 (20.000%) Veterans
- 5 (4.132%) Senior Ride Programs
- 4 (3.306%) Rent Payment Assistance
  - 1 (25.000%) At Risk Homeless
- 4 (3.306%) Section 8 Rental Certificates
  - 1 (25.000%) Diseases/Disabilities
  - 1 (25.000%) Older Adults

- 3 (2.479%) Comprehensive Information and Referral
- 3 (2.479%) Home Rehabilitation/Repair Grants
- 3 (2.479%) Inpatient Drug Abuse Treatment
- 3 (2.479%) Legal Counseling
  - 1 (33.333%) Low Income
- 3 (2.479%) Prescription Drug Discount Cards
- 3 (2.479%) Prescription Expense Assistance
- 2 (1.653%) Alcoholism Counseling
  - 1 (50.000%) Court Referred Individuals
- 2 (1.653%) Certificates/Forms Assistance
  - 1 (50.000%) Prescription Expense Assistance
- 2 (1.653%) Child Support Assistance/Enforcement
- 2 (1.653%) Clothing Donation Programs
- 2 (1.653%) Community Mental Health Agencies
- 2 (1.653%) Credit Counseling
- 2 (1.653%) General Inquiry
- 2 (1.653%) Home Health Aides
- 2 (1.653%) Homeless Shelter
  - 2 (100%) Families
- 2 (1.653%) Inpatient Drug Detoxification
- 2 (1.653%) Job Search Resource Centers
- 2 (1.653%) Lawyer Referral Services
  - 1 (50.000%) Moderate Income
- 2 (1.653%) Legal Information Lines
  - 1 (50.000%) Fathers
  - 1 (50.000%) Older Adults



- 2 (1.653%) Volunteer Opportunities
- 1 (0.826%) Adolescent/Youth Counseling
- 1 (0.826%) AmeriCorps VISTA
- 1 (0.826%) Automobile Donation Programs
- 1 (0.826%) Baby Clothing
- 1 (0.826%) Building Inspection
- 1 (0.826%) Bus Fare/Gas Money
- 1 (0.826%) Centers for Independent Living
- 1 (0.826%) Child Care Resource and Referral
- 1 (0.826%) Computer Classes
  - 1 (100%) Older Adults
- 1 (0.826%) Disability Insurance
- 1 (0.826%) Disability Related Transportation
- 1 (0.826%) Disaster Donations Coordination
- 1 (0.826%) Disaster Recovery Services
  - 1 (100%) Long Term Case/Care Management
- 1 (0.826%) Disaster Relief Services
- 1 (0.826%) Domestic Violence Shelter
- 1 (0.826%) Drug Abuse Counseling
- 1 (0.826%) Elementary Schools
- 1 (0.826%) English as a Second Language
- 1 (0.826%) Food Vouchers
- 1 (0.826%) Furniture
- 1 (0.826%) Glasses/Contact Lenses

- 1 (0.826%) Government Surplus Food Distribution Sites
- 1 (0.826%) Health Care Referrals
- 1 (0.826%) Helpline Counseling
- 1 (0.826%) High Schools
- 1 (0.826%) Home Delivered Meals
- 1 (0.826%) Home Improvement/Accessibility
- 1 (0.826%) Home Rehabilitation/Repair Services
- 1 (0.826%) Individual Counseling
- 1 (0.826%) Information Lines
  - 1 (100%) Housing Issues
- 1 (0.826%) Job Search/Placement
- 1 (0.826%) Legal Associations
- 1 (0.826%) Medicaid/Medi-Cal
- 1 (0.826%) Medicaid/Medi-Cal Applications
- 1 (0.826%) Medical Information Lines
- 1 (0.826%) Mentoring Programs
  - 1 (100%) At Risk Youth \* Adolescents \* Males
- 1 (0.826%) Nutrition Education
- 1 (0.826%) Personal Emergency Response Systems
- 1 (0.826%) Prescription Medication Services
- 1 (0.826%) Public Clinics
- 1 (0.826%) Public Health Information
- 1 (0.826%) Residential Camps
  - 1 (100%) Boys \* At Risk Youth

- 1 (0.826%) Senior Companion Program
- 1 (0.826%) Senior Housing Information and Referral
- 1 (0.826%) Separation/Divorce Support Groups
- 1 (0.826%) Social Security Disability Applications
- 1 (0.826%) Soup Kitchens
- 1 (0.826%) Specialized Counseling Services
  - 1 (100%) Long Term Care Issues
- 1 (0.826%) Specialized Telecommunications Equipment
  - 1 (100%) Hard of Hearing
- 1 (0.826%) Telephone Bill Payment Assistance
- 1 (0.826%) Unemployment Insurance
- 1 (0.826%) Vocational Rehabilitation
- 1 (0.826%) Weatherization Programs
- 1 (0.826%) Youth Community Service Programs

**82 (14.041%) Merrimack**

- 13 (15.854%) Rental Deposit Assistance
- 9 (10.976%) Rent Payment Assistance
  - 6 (66.667%) Not Recorded
  - 2 (22.222%) At Risk Homeless
  - 1 (11.111%) Homeless Families
  - 1 (11.111%) Homeless Individuals \* Pregnant Women
- 6 (7.317%) Undesignated Temporary Financial Aid
- 4 (4.878%) 411 Call
- 4 (4.878%) Disability Rights Groups
- 4 (4.878%) Electric Bill Payment Assistance
- 4 (4.878%) General Inquiry

- 4 (4.878%) Heating Fuel Bill Payment Assistance
- 4 (4.878%) Specialized Information and Referral
  - 2 (50.000%) Diseases/Disabilities
  - 1 (25.000%) Disabilities Issues
  - 1 (25.000%) Homeless Individuals
- 3 (3.659%) Food Pantries
- 3 (3.659%) Furniture
  - 1 (33.333%) Disaster Victims
- 3 (3.659%) Transitional Shelter
  - 2 (66.667%) Homeless Families
  - 1 (33.333%) Homeless Individuals
- 3 (3.659%) Utility Bill Payment Assistance
- 3 (3.659%) Weatherization Programs
- 2 (2.439%) Clothing
- 2 (2.439%) Drug Detoxification
- 2 (2.439%) Homeless Shelter
  - 2 (100%) Families
- 2 (2.439%) Household Goods Donation Programs
- 2 (2.439%) Legal Counseling
  - 1 (50.000%) Low Income
- 2 (2.439%) Medical Transportation
- 2 (2.439%) Medicare Counseling
- 2 (2.439%) Prescription Drug Discount Cards
- 2 (2.439%) Section 8 Rental Certificates
- 1 (1.220%) 2-1-1 Literature Request
- 1 (1.220%) Administrative Entities
  - 1 (100%) Health Care \* People Without Health Insurance

- 1 (1.220%) Adolescent/Youth Counseling
- 1 (1.220%) Automobile Donation Programs
- 1 (1.220%) Clothing Vouchers
- 1 (1.220%) Dentures
- 1 (1.220%) Domestic Violence Hotlines
- 1 (1.220%) Donated Specialty Items
- 1 (1.220%) Donation Drop Off Points
- 1 (1.220%) Elderly/Disabled Home Rental Listings
- 1 (1.220%) Emergency Shelter
  - 1 (100%) Men
- 1 (1.220%) Eviction Assistance
- 1 (1.220%) Family Violence Counseling
- 1 (1.220%) Food Banks
- 1 (1.220%) Food Stamps
- 1 (1.220%) Gambling Support Groups
- 1 (1.220%) Gas Bill Payment Assistance
- 1 (1.220%) General Furniture Provision
- 1 (1.220%) Hearing Aids
- 1 (1.220%) Home Rehabilitation/Repair Grants
- 1 (1.220%) Household Goods
- 1 (1.220%) In Home Assistance
- 1 (1.220%) Individual Advocacy
  - 1 (100%) Domestic Violence Issues
- 1 (1.220%) Individual Counseling

- 1 (1.220%) Inpatient Drug Detoxification
- 1 (1.220%) Medicaid/Medi-Cal
- 1 (1.220%) Mortgage Payment Assistance
- 1 (1.220%) Predatory Lending Assistance
- 1 (1.220%) Prescription Expense Assistance
- 1 (1.220%) Prescription Medication Services
- 1 (1.220%) School Supplies Donation Programs
- 1 (1.220%) Senior Ride Programs
- 1 (1.220%) Soup Kitchens
- 1 (1.220%) State Supplement Programs
  - 1 (100%) Diseases/Disabilities
- 1 (1.220%) Telephone Bill Payment Assistance
- 1 (1.220%) Transportation Expense Assistance
  - 1 (100%) Homeless Families
- 1 (1.220%) Volunteer Opportunities
- 1 (1.220%) WIC
- 44 (7.534%) Belknap**
  - 7 (15.909%) Heating Fuel Bill Payment Assistance
  - 5 (11.364%) Rent Payment Assistance
  - 4 (9.091%) Rental Deposit Assistance
  - 4 (9.091%) Undesignated Temporary Financial Aid
  - 3 (6.818%) Student Financial Aid
  - 3 (6.818%) Travelers Assistance
  - 2 (4.545%) Child Abuse Reporting/Emergency Response

- 2 (4.545%) Housing Authorities
- 2 (4.545%) Low Cost/Below Market Rental Housing
- 2 (4.545%) Section 8 Rental Certificates
- 1 (2.273%) 411 Call
- 1 (2.273%) Building Inspection
- 1 (2.273%) Child Care
- 1 (2.273%) Clothing Vouchers
- 1 (2.273%) Community Clinics
- 1 (2.273%) Diapers
- 1 (2.273%) Eviction Assistance
- 1 (2.273%) First Time Buyer Home Loans
- 1 (2.273%) General Inquiry
- 1 (2.273%) Health Insurance
- 1 (2.273%) Hearing Aids
- 1 (2.273%) Homemaker Assistance
- 1 (2.273%) Housing Search Assistance
- 1 (100%) Diseases/Disabilities
- 1 (2.273%) Inpatient Alcoholism Treatment
- 1 (2.273%) Inpatient Drug Abuse Treatment
- 1 (2.273%) Inpatient Medical Alcohol Detoxification
- 1 (2.273%) Lawyer Referral Services
- 1 (100%) Low Income
- 1 (2.273%) Medicare Counseling

- 1 (2.273%) Physician Referrals
  - 1 (100%) Dental Care \* Medicaid/Medi-Cal Recipients
- 1 (2.273%) Property Tax Payment Assistance
- 1 (2.273%) Scholarships
  - 1 (100%) Women
- 1 (2.273%) Section 8/Rental Assistance Program Rental Listings
- 1 (2.273%) Social Security Disability Applications
- 1 (2.273%) Specialized Information and Referral
  - 1 (100%) Disabilities Issues
- 1 (2.273%) State Unemployment Insurance
- 1 (2.273%) Tax Information
- 1 (2.273%) Transitional Residential Substance Abuse Services
- 1 (2.273%) Transportation Expense Assistance
- 1 (2.273%) USDA Rural Home Purchase Loan Programs
- 1 (2.273%) Vocational Rehabilitation
- 1 (2.273%) WIC Applications/Certification

**43 (7.363%) Strafford**

- 6 (13.953%) Specialized Information and Referral
  - 1 (16.667%) Blindness
  - 1 (16.667%) Diabetes
  - 1 (16.667%) Older Adults
  - 1 (16.667%) Physician Referrals
- 6 (13.953%) Undesignated Temporary Financial Aid
- 4 (9.302%) Heating Fuel Bill Payment Assistance
- 3 (6.977%) Electric Bill Payment Assistance
- 3 (6.977%) Food Pantries
- 3 (6.977%) Food Stamps



- 3 (6.977%) Legal Information Lines
  - 1 (33.333%) Older Adults
- 3 (6.977%) Medical Transportation
- 2 (4.651%) Alcoholism Counseling
  - 1 (50.000%) Court Referred Individuals
- 2 (4.651%) Legal Counseling
  - 1 (50.000%) Low Income
  - 1 (50.000%) TANF
- 2 (4.651%) Section 8 Rental Certificates
- 2 (4.651%) Utility Bill Payment Assistance
- 1 (2.326%) 411 Call
- 1 (2.326%) Burial Expense Assistance
- 1 (2.326%) Centers for Independent Living
- 1 (2.326%) Clothing
- 1 (2.326%) Community Mental Health Agencies
- 1 (2.326%) Disability Related Transportation
- 1 (2.326%) Disability Rights Groups
- 1 (2.326%) Drug Abuse Counseling
- 1 (2.326%) General Inquiry
- 1 (2.326%) Geriatric Counseling
- 1 (2.326%) Home Health Aides
- 1 (2.326%) Home Rehabilitation/Repair
- 1 (2.326%) Home Rehabilitation/Repair Grants
- 1 (2.326%) Homemaker Assistance

- 1 (2.326%) Hospitals
- 1 (2.326%) Inpatient Drug Detoxification
- 1 (2.326%) Lawyer Referral Services
- 1 (2.326%) Medicare Counseling
- 1 (2.326%) Neuter/Spay
  - 1 (100%) Low Income
- 1 (2.326%) Physician Referral Services
- 1 (2.326%) Prescription Expense Assistance
- 1 (2.326%) Prevention Programs
  - 1 (100%) Domestic Violence Issues
- 1 (2.326%) Rent Payment Assistance
- 1 (2.326%) Senior Ride Programs
- 1 (2.326%) Separation/Divorce Support Groups
- 1 (2.326%) State Attorney General
- 1 (2.326%) TANF Appeals/Complaints
- 1 (2.326%) Weatherization Programs

**28 (4.795%) Grafton**

- 6 (21.429%) Heating Fuel Bill Payment Assistance
- 6 (21.429%) Specialized Information and Referral
  - 3 (50.000%) Homeless Families
  - 1 (16.667%) Homeless Individuals
  - 1 (16.667%) Liver Disease
  - 1 (16.667%) Older Adults
- 4 (14.286%) Food Pantries
- 3 (10.714%) General Inquiry
- 3 (10.714%) Rent Payment Assistance

- 3 (10.714%) Undesignated Temporary Financial Aid
- 2 (7.143%) Electric Bill Payment Assistance
- 2 (7.143%) Homeless Shelter
  - 1 (50.000%) Families
  - 1 (50.000%) Men
- 2 (7.143%) Medical Transportation
  - 1 (50.000%) Cancer
- 2 (7.143%) Rental Deposit Assistance
- 2 (7.143%) Utility Bill Payment Assistance
- 1 (3.571%) Administrative Entities
  - 1 (100%) Energy Information Lines
- 1 (3.571%) Benefits Assistance
  - 1 (100%) Older Adults
- 1 (3.571%) Community Mental Health Agencies
- 1 (3.571%) Congregate Meals
  - 1 (100%) Families
- 1 (3.571%) Credit Counseling
- 1 (3.571%) Food Stamps
- 1 (3.571%) Homemaker Assistance
  - 1 (100%) Older Adults
- 1 (3.571%) Household Goods
- 1 (3.571%) Labor Standards and Practices
- 1 (3.571%) Legal Information Lines
- 1 (3.571%) Mortgage Payment Assistance
- 1 (3.571%) Prescription Drug Discount Cards
- 1 (3.571%) Prescription Expense Assistance

- 1 (3.571%) Section 8 Rental Certificates
- 1 (3.571%) Thrift Shops
- 1 (3.571%) Weatherization Programs
- 16 (2.740%) Sullivan**
  - 3 (18.750%) Food Pantries
  - 3 (18.750%) Utility Bill Payment Assistance
  - 2 (12.500%) Heating Fuel Bill Payment Assistance
  - 2 (12.500%) TANF
  - 1 (6.250%) 411 Call
  - 1 (6.250%) Baby Clothing
  - 1 (6.250%) Baby Furniture
  - 1 (6.250%) Bus Fare/Gas Money
  - 1 (6.250%) Clothing Donation Programs
    - 1 (100%) Baby Clothing
  - 1 (6.250%) Drug Detoxification
  - 1 (6.250%) Earned Income Credit Information
  - 1 (6.250%) Electric Bill Payment Assistance
  - 1 (6.250%) Food Stamps
  - 1 (6.250%) Homeless Financial Assistance Programs
  - 1 (6.250%) Inpatient Substance Abuse Treatment
  - 1 (6.250%) Patient/Family Housing
  - 1 (6.250%) Probate Courts
  - 1 (6.250%) Rent Payment Assistance

- 1 (6.250%) Specialized Information and Referral
  - 1 (100%) Homeless Individuals
- 1 (6.250%) Undesignated Temporary Financial Aid

**15 (2.568%) Cheshire**

- 3 (20.000%) Heating Fuel Bill Payment Assistance
- 2 (13.333%) Child Support Assistance/Enforcement
- 2 (13.333%) Specialized Information and Referral
  - 1 (50.000%) Homeless Individuals
  - 1 (50.000%) Older Adults
- 2 (13.333%) Undesignated Temporary Financial Aid
- 1 (6.667%) Donated Specialty Items
- 1 (6.667%) Home Delivered Meals
- 1 (6.667%) Homeless Shelter
  - 1 (100%) Men \* Substance Abusers
- 1 (6.667%) Lawyer Referral Services
- 1 (6.667%) Legal Counseling
  - 1 (100%) Low Income
- 1 (6.667%) Medical Transportation
- 1 (6.667%) Social Security Disability
- 1 (6.667%) Utility Bill Payment Assistance
- 1 (6.667%) Weatherization Programs

**8 (1.370%) Coos**

- 5 (62.500%) Heating Fuel Bill Payment Assistance
- 1 (12.500%) 411 Call
- 1 (12.500%) Clothing
- 1 (12.500%) Food Pantries

- 1 (12.500%) Food Stamps
- 1 (12.500%) Home Rehabilitation/Repair Grants
- 1 (12.500%) Prescription Expense Assistance

**6 (1.027%) Carroll**

- 2 (33.333%) Dental Care
  - 1 (50.000%) Children
- 1 (16.667%) Dental Restoration
- 1 (16.667%) Electric Bill Payment Assistance
- 1 (16.667%) Prescription Expense Assistance
- 1 (16.667%) Specialized Information and Referral
  - 1 (100%) Disabilities Issues
- 1 (16.667%) Undesignated Temporary Financial Aid
- 1 (16.667%) Utility Bill Payment Assistance

**42 (7.192%) Unknown – Caller did not wish to identify their location**

- 3 (7.143%) Comprehensive Information and Referral
- 2 (4.762%) 411 Call
- 2 (4.762%) Specialized Information and Referral
  - 1 (50.000%) Homeless Individuals
  - 1 (50.000%) Older Adults
- 1 (2.381%) Bus Fare/Gas Money
- 1 (2.381%) Business Consulting Services
- 1 (2.381%) Computers
- 1 (2.381%) Dental Care
  - 1 (100%) People Without Health Insurance
- 1 (2.381%) Disability Rights Groups
- 1 (2.381%) General Inquiry

- 1 (2.381%) Rental Deposit Assistance
- 1 (2.381%) Small Business Development
- 1 (2.381%) Vocational Rehabilitation

**16 Out of State**

- 3 (0.514%) Essex - Maine
  - 1 (33.333%) Alcohol Detoxification
  - 1 (33.333%) Donation Drop Off Points
  - 1 (33.333%) Donation Pickups
  - 1 (33.333%) Housing Authorities
  - 1 (33.333%) Inpatient Alcoholism Treatment
  - 1 (33.333%) Relocation Assistance
  - 1 (33.333%) Rent Payment Assistance
  - 1 (33.333%) Rental Deposit Assistance
- 2 (0.342%) Middlesex - Connecticut
  - 1 (50.000%) 411 Call
- 2 (0.342%) Windham - Vermont
  - 2 (100%) Comprehensive Information and Referral
- 1 (0.171%) Crawford - Illinois
  - 1 (100%) Specialized Information and Referral
- 1 (0.171%) Cumberland - Maine
  - 1 (100%) Legal Associations
  - 1 (100%) Legal Representation
- 1 (0.171%) Hartford - Connecticut
  - 1 (100%) Inpatient Alcoholism Treatment
  - 1 (100%) Inpatient Drug Detoxification

- 1 (100%) Residential Drug Abuse Treatment
- 1 (0.171%) New Haven - Connecticut
  - 1 (100%) Specialized Counseling Services
    - 1 (100%) Long Term Care Issues
- 1 (0.171%) Orange - Florida
  - 1 (100%) Comprehensive Information and Referral
- 1 (0.171%) Palm Beach - Florida
  - 1 (100%) Drug Detoxification
  - 1 (100%) General Inquiry
- 1 (0.171%) Plymouth - Massachusetts
  - 1 (100%) Comprehensive Information and Referral
- 1 (0.171%) Windsor - Vermont
  - 1 (100%) Comprehensive Information and Referral
- 1 (0.171%) York - Maine
  - 1 (100%) Comprehensive Information and Referral