

2-1-1 NH

Statewide Referred Services

2/1/11 – 2/28/11

Total Calls in Date Range: 4,396

1591 Tax Preparation Assistance

375 Tax related inquiry

252 Heating Fuel Bill Payment Assistance

180 Legal Counseling

35 Low Income * Divorce/Custody/Support Issues

32 Low Income

19 Low Income * Housing Issues

16 Low Income * Welfare Rights Assistance

13 Housing Issues

13 Older Adults

12 Low Income * Consumer Law

9 Disabilities Issues

7 Eviction Assistance

5 Diseases/Disabilities * Social Security Issues

5 Low Income * Mortgage Foreclosure Information

5 Low Income * Public Assistance Issues

3 Low Income * Eviction Assistance

3 Older Adults * Consumer Issues

3 Older Adults * Housing Issues

2 Diseases/Disabilities * Public Assistance Issues

2 Low Income * Domestic Violence Issues

2 Protection and Advocacy for Individuals with Disabilities

1 Low Income * Unemployment Insurance Benefits Assistance

1 Mortgage Foreclosure Information

1 Older Adults * Social Security Retirement Benefits

1 Social Security Disability

158 Undesignated Temporary Financial Assistance

13 Veterans

1 Active Military

1 Terminal Illness * Youth

133 Specialized Information and Referral

55 Disabilities Issues

47 Older Adults

10 Caregivers

6 Drug Abuse Issues

3 Health/Dental Insurance

3 Mental Health Issues

2 Sexually Transmitted Disease

- 1 Alcohol Abuse Issues
- 1 Families of Military Personnel/Veterans
- 1 Homeless Youth
- 1 Kinship Caregivers * Grandparents
- 1 Learning Disabilities
- 1 Parenting Issues
- 1 Pregnant Women
- 1 Stalking Victims
- 1 Veteran Benefits Assistance
- 1 Veteran/Military Personnel Issues
- 1 Work Registration * Medicaid Recipients
- 109 Electric Bill Payment Assistance
- 99 Comprehensive Information and Referral
- 97 Rent Payment Assistance
 - 2 At Risk Homeless
- 92 Emergency Shelter Clearinghouses
- 83 Food Stamp Applications
- 77 Food Pantries
- 72 General Inquiry
- 69 Call Back
- 59 Hang-Up
- 47 Community Shelters
 - 22 Homeless Families
 - 7 Homeless Individuals
 - 5 Women
 - 2 Pregnant Women
 - 1 Men
- 46 411 Call
- 45 Housing Authorities
- 45 Rental Deposit Assistance
 - 3 At Risk Homeless
- 41 Dental Care
 - 29 People Without Health Insurance
 - 4 Adults
 - 3 People Without Health Insurance * Children
 - 2 People Without Health Insurance * Older Adults
 - 1 Homeless Individuals
- 39 Health Care Discount Enrollment Programs
 - 39 Low Income * People Without Health Insurance
- 36 Directory Assistance
- 35 Lawyer Referral Services
 - 15 Middle Income
 - 14 Low Income

- 33 Community Clinics
 - 1 Young Adults
- 33 Follow Up Call
- 31 Municipal Police
- 29 Job Search Resource Centers
 - 3 Disabilities Issues
 - 1 Older Adults * Low Income
 - 1 Veterans
 - 1 Young Adults
- 27 Low Cost Home Rental Listings
- 27 Medical Transportation
 - 11 Medicaid Recipients
 - 2 Cancer
 - 2 Veterans
 - 1 Medicaid Recipients * Dental Problems
 - 1 Older Adults
- 25 Physician Referral Services
 - 4 Opioid Detoxification
- 24 Discounted Heating Fuel
- 23 Administrative - 2-1-1 Staff
- 23 Inpatient Drug Abuse Treatment
- 22 Cell Phones
 - 22 Low Income
 - 1 Older Adults
- 22 Community Mental Health Agencies
- 20 Federal Income Tax Information
- 19 Domestic Violence Hotlines
- 19 Inpatient Alcoholism Treatment
- 18 Dentist Referrals
 - 18 Low Income
- 18 Referral to Dental Practitioners Accepting Medicaid
- 18 Wrong Number
- 17 Transitional Housing/Shelter
 - 5 Homeless Individuals
 - 2 Homeless Families
- 16 Drug Related Crisis Intervention
- 16 Post Offices
- 15 Disability Related Transportation
 - 8 Medicaid Recipients
 - 1 Wheelchair Users
- 15 Legal Information Lines
 - 1 Fathers
- 15 Medicare Information/Counseling

- 15 Prescription Expense Assistance
 - 1 Kidney Disease
- 14 Medicaid Applications
- 14 Public Utility Regulation/Deregulation
- 14 Referral to Physicians Accepting Medicaid
- 13 Home Rehabilitation Services
- 13 Prescription Drug Patient Assistance Programs
- 13 Static Call
- 12 General Acute Care Hospitals
- 12 Homeless Financial Assistance Programs
- 12 Local Bus Transit Services
- 11 Administrative Entities
 - 3 Health Care * People Without Health Insurance
 - 2 Domestic Violence Issues
 - 2 Energy Information Lines
 - 1 Housing Issues
 - 1 Prescription Drug Patient Assistance Programs
- 11 Alcohol Related Crisis Intervention
- 11 Child Abuse Reporting/Emergency Response
- 11 Child Care Provider Referrals
- 11 Local Electric Utility Companies
- 11 Tax Forms
- 10 Comprehensive Outpatient Alcoholism Treatment
- 10 Comprehensive Outpatient Drug Abuse Treatment
- 10 Unemployment Insurance
- 9 Alcohol Dependency Support Groups
- 9 Credit Counseling
- 9 General Furniture Provision
 - 2 Disaster Victims
- 9 General Paratransit/Community Ride Programs
 - 1 AIDS/HIV
- 9 Helplines/Warmlines
- 9 Senior Housing Information and Referral
- 9 Social Security Disability Applications
- 9 Veteran Benefits Assistance
- 9 Vocational Rehabilitation
- 9 Volunteer Recruitment/Placement
- 8 Automobiles
- 8 Disease/Disability Information
 - 3 Diabetes
 - 2 Attention Deficit/Hyperactivity Disorder
 - 1 Arthritis
 - 1 Asthma

1 Blindness
8 Flu Shots
8 General Clothing Provision
8 High Risk Health Insurance Pools
8 Home Delivered Meals
 2 Older Adults
 1 Physical Disabilities
8 HUD Approved Counseling Agencies
8 Rooming/Boarding Houses
8 TANF Applications
8 Weatherization Programs
8 WIC Applications/Certification
7 Automobile Donation Programs
7 Automobile Purchase Loans
7 Bankruptcy Assistance
7 Building Inspection
7 Dentures
7 Gas Money
7 Government Surplus Food Distribution Sites
7 Hearing Aids
7 Home Rehabilitation Grants
7 Labor Standards and Practices
7 Non-Medically Assisted Alcohol Detoxification
7 Opioid Detoxification
6 Alcoholism Counseling
 1 Court Referred Individuals
6 Debt Consolidation Services
6 Motor Vehicle Registration
6 Public Defender
6 Social Security Disability
6 Thrift Shops
6 Volunteer Opportunities
5 Accidental Call
5 Adult Protective Intervention/Investigation
5 Antitrust Complaints
5 Child Support Assistance/Enforcement
5 District Court
5 Elder Abuse Reporting
5 GED Instruction
5 LADC
5 Medical Information Lines
5 Methadone Maintenance
5 Parenting Skills Classes

- 5 Personal Finances/Budget Counseling
- 5 Public Health Information/Inspection/Remediation
- 5 Residential Drug Abuse Treatment
 - 1 Adolescents
- 5 State Administered SSI Supplement Programs
- 5 Student Financial Aid
- 5 Telephone Bill Payment Assistance
- 5 Transitional Case/Care Management
 - 3 At Risk Homeless
 - 2 Immigrant Communities
- 4 2-1-1 Literature Request
- 4 Automotive Repair
- 4 Bed Bug Information
- 4 Case/Care Management
 - 2 Older Adults
 - 1 Low Income
 - 1 Veterans
- 4 Chambers of Commerce
- 4 Consumer Law
- 4 Disaster Donations Matching Services
- 4 Domestic Violence Shelters
- 4 Donation Pickups
- 4 Emergency Room Care
- 4 Furniture/Home Furnishings Donation Programs
- 4 General Clothing Donation Programs
- 4 Governor Offices
- 4 Home Maintenance and Minor Repair Services
 - 3 Older Adults
 - 1 Physical Disabilities
- 4 Individual Advocacy
 - 2 Older Adults
 - 1 Disabilities Issues
 - 1 Diseases/Disabilities
 - 1 Older Adult/Aging Issues
- 4 Marriage Counseling
- 4 Mortgage Delinquency and Default Resolution Counseling
- 4 Prescription Drug Discount Cards
- 4 Senior Community Service Employment Programs
- 4 Snow Clearance/Street Salting
- 4 Soup Kitchens
- 4 Street Outreach Programs
 - 2 Homeless Individuals
 - 1 Adolescents

- 1 Homeless Families
- 4 Veterinary Bill Assistance
 - 2 Neuter/Spay Services
 - 1 Emergency Veterinary Services
- 4 WIC
- 3 Agency Update
- 3 Animal Shelters
- 3 Automobile Repair Loans
- 3 Baby Clothing/Diaper Donation Programs
- 3 Caregiver/Care Receiver Support Groups
- 3 Children's Protective Services
- 3 CHIP Programs
- 3 County Correctional Facilities
- 3 Disability Rights Groups
- 3 Family Support Centers/Outreach
 - 1 Parents of Children with Disabilities * Deafness * Hard of Hearing
- 3 General Bereavement Support Groups
- 3 Glasses Donation Programs
- 3 Glasses/Contact Lenses
- 3 Home Health Aide Services
- 3 Home Rehabilitation Loans
- 3 Homeless Drop In Centers
- 3 Homeless Motel Vouchers
- 3 Homeless Shelter: Men
- 3 Individual Counseling
- 3 Intellectual Property Law
- 3 Job Banks
- 3 Job Search/Placement
 - 2 Nursing Assistants
 - 1 Registered Nurses
- 3 Legal Representation
 - 2 Disabilities Issues
- 3 Long Distance Bus Services
- 3 Managed Health Care Information
- 3 Mayors Offices
- 3 Neuter/Spay Services
 - 3 Low Income
- 3 Occupational/Professional Licensing and Certification
- 3 Physician/Surgeon Complaints
- 3 Poison Control
- 3 Section 8 Housing Choice Vouchers
- 3 Senior Ride Programs
- 3 Social Security Burial Benefits

- 3 Temporary Employment
- 3 Transportation Information Clearinghouses/511 Services
- 3 United States House of Representatives Offices
- 3 United States Senate Offices
- 3 Vaccine Information
- 3 Yard Work
 - 2 Older Adults
- 2 Adult Psychiatric Hospitals
- 2 Agency/Program Complaint
- 2 Alcoholism Related Recovery Homes/Halfway Houses
- 2 Anger Management
- 2 Baby Clothing
- 2 Bad Weather Shelters
 - 2 Homeless Individuals
- 2 Bereaved Parent Support Groups
 - 2 Infants/Toddlers
- 2 Better Business Bureaus
- 2 Burial/Cremation Expense Assistance
- 2 Bus Fare
- 2 Child Care Centers
- 2 Community Colleges
- 2 Day Labor
- 2 Disaster Donations Coordination
- 2 Donation Drop Off Points
- 2 Driver Licenses
- 2 Early Head Start Sites
- 2 Early Intervention for Children with Disabilities/Delays
- 2 Elderly/Disabled Home Rental Listings
- 2 Errand Running/Shopping Assistance
 - 1 Older Adults
- 2 Ex-Offender Halfway Houses
- 2 Family Counseling
- 2 Fire Stations
- 2 Food Stamp Appeals/Complaints
- 2 Gas Bill Payment Assistance
- 2 General Consumer Complaints
- 2 General First Aid Instruction
- 2 Group Advocacy
 - 2 Children
- 2 Head Start Sites
- 2 Health Related Support Groups
 - 1 Diabetes
 - 1 Muscular Dystrophy

- 2 Home Barrier Evaluation/Removal
- 2 Home Nursing
- 2 In Home Assistance
- 2 Land Deeds/Titles
- 2 Law Enforcement Complaints
- 2 Life Care Planning
- 2 Mental Health Hotlines
- 2 Mobile Health Care
 - 2 Homeless People
- 2 Mold Pollution Information
- 2 Mortgage Payment Assistance
- 2 Motor Vehicle Titles
- 2 Occasional Medical Equipment/Supplies
- 2 Parenting Helplines
 - 1 Parents of Children with Disabilities
- 2 Park and Ride Facilities
- 2 Paternity/Maternity Establishment
- 2 Peer Counseling
 - 1 Domestic Violence Issues
 - 1 Mental Illness/Emotional Disabilities
- 2 Psychiatric Inpatient Units
- 2 Public Health
- 2 Public Health Advisories
- 2 Public Libraries
- 2 Relapse Prevention Programs
- 2 Residential Alcoholism Treatment
 - 1 Adolescents
- 2 Ride Sharing Programs
- 2 School Districts
- 2 Senior Companion Program
- 2 Small Claims Courts
- 2 Special Education Advocacy
 - 1 Deafness * Hard of Hearing
- 2 State Attorneys General
- 2 State Government Information Lines
- 2 Suicide Prevention Hotlines
- 2 Tuberculosis Screening
- 2 Utility Deposit Assistance
- 2 Veterans Administration Hospitals
- 1 211 Systems
- 1 Abortions
- 1 Adolescent Psychiatric Inpatient Units
- 1 Adolescent/Youth Counseling

- 1 Adoption Services
- 1 Adult High School Diploma Programs
- 1 Adult Psychiatric Inpatient Units
- 1 Adult/Child Mentoring Programs
- 1 Air Pollution Control
- 1 Alcoholic Beverages Complaints
- 1 Automobile Complaints
- 1 Automobile Donation
- 1 Baby Furniture
- 1 Babysitting Registries
- 1 Bedding/Linen Donation Programs
- 1 Beds
- 1 Bereaved Child Support Groups
- 1 Bereavement Counseling
- 1 Budget and Finance Offices
- 1 Camps
 - 1 Girls
- 1 Career Counseling
- 1 Cell Phone Donation Programs
 - 1 Older Adults
- 1 Child Advocacy Centers
- 1 Child Care Subsidies
- 1 Child Passenger Safety Seats
 - 1 Infants/Toddlers
- 1 Childhood Immunizations
- 1 Children's Clothing
- 1 Children's Play Groups
- 1 Children's Rights Groups
- 1 Citizenship and Immigration Services Offices
- 1 Civil State Trial Courts
- 1 Cleaning Company For Scabies
- 1 Clinical Weight Loss Programs
- 1 Communicable Disease Control
- 1 Community Foundations
- 1 Computer Classes
 - 1 Older Adults
- 1 Computers
- 1 Congregate Meals/Nutrition Sites
- 1 Constitutional/Civil Rights Groups
- 1 Consumer Product Safety Complaints
- 1 Co-Parenting Workshops
- 1 Court Ordered DUI Evaluations
- 1 Criminal State Trial Courts

- 1 Crisis Pregnancy Hotlines
 - 1 Pregnant Teens
- 1 Cultural Heritage Groups
 - 1 Native American Community
- 1 Dental Associations
- 1 Dentist/Dental Support Personnel Complaints
- 1 Developmental Assessment
- 1 Diabetes Management Clinics
- 1 Diapers
- 1 Digital Television Converter Boxes/Coupons
- 1 Disability Related Counseling
 - 1 Blindness
- 1 Disability Related Sports
- 1 Disaster Services for Animals
- 1 Divorce Support Groups
- 1 Drug Abuse Counseling
- 1 Drug Abuse Education/Prevention
 - 1 Adolescents
- 1 Drug Abuse Hotlines
 - 1 Adolescents
- 1 DUI Offender Programs
- 1 Eating Disorders Treatment
 - 1 Bulimia
- 1 Education Discrimination Assistance
- 1 Emergency Communications
- 1 Emergency Veterinary Services
- 1 Employment Discrimination Assistance
- 1 Environmental Hazards Evaluation
- 1 Equestrian Centers
 - 1 Diseases/Disabilities
- 1 Eviction Assistance
- 1 Eye Screening
 - 1 Low Income
- 1 Family Law Courts
- 1 Farmers Markets
- 1 Federal District Courts
- 1 Fire Services
- 1 Food Cooperatives
- 1 Food Vouchers
- 1 Formal Wear Donation Programs
- 1 Foster Home Placement
- 1 Foster Parent/Family Recruitment
- 1 Fuel Oil

- 1 General Health Education Programs
- 1 General Physical Examinations
 - 1 Children
- 1 Health Care Referrals
- 1 Health Insurance Premium Assistance
- 1 Home Based Parenting Education
- 1 Home Sanitation
- 1 Home Schooling Associations
- 1 Home/Community Based Care Waiver Programs
- 1 Homeless Shelter: Families
- 1 Hospital Complaints
- 1 Housing Complaints
- 1 Housing Discrimination Assistance
- 1 Human Service Professional On Behalf of Client
- 1 Immigrant Benefits Assistance
- 1 Immigrant Labor Certification Adjudication
- 1 In Home Hospice Care
- 1 Independent Living Skills Instruction
 - 1 Blindness
- 1 Inpatient Rehabilitation
- 1 Insurance Complaints
- 1 International Travel Advisories
- 1 Internet Referral Given
- 1 Involuntary Psychiatric Intervention
- 1 Issue Advocacy
 - 1 Mental Illness/Emotional Disabilities
- 1 Job Corps
- 1 Kitchenware
- 1 Landlord/Tenant Dispute Resolution
- 1 Language Interpretation
 - 1 Hispanic/Latino Community
- 1 Law Enforcement Records/Files
- 1 Lead Poisoning Screening
- 1 Lead Testing
- 1 Legal Associations
- 1 Legislative Advocacy
 - 1 Disabilities Issues
- 1 Local Rail Services
- 1 Low Income Home Loans
 - 1 Older Adults
- 1 Mammograms
- 1 Marshals Offices
 - 1 Fire Services

- 1 Material Goods Donation Matching Services
- 1 Maternity Clothing
- 1 Maternity Homes
- 1 Medicaid
- 1 Medicaid Appeals/Complaints
- 1 Medicaid Fraud Reporting
- 1 Medical Bill Payment Assistance
 - 1 Cancer
- 1 Medicare Prescription Drug Plan Enrollment
- 1 Mental Health Related Support Groups
 - 1 Depression * Bipolar Disorder
 - 1 Mood Disorders
- 1 Middle Schools
- 1 Mortgage Foreclosure Information
- 1 Nursing Registries
 - 1 Home Health Aides
- 1 Nutrition Education
- 1 Orthodontics
 - 1 Adolescents
- 1 Pap Smears
- 1 Parent Support Groups
 - 1 Mothers
- 1 Parent/Child Activity Groups
- 1 Parental Visitation Facilitation
- 1 Parking Ticket Fine Collection Offices
- 1 Passports
- 1 Pay For Health Aid
- 1 Pest Control
- 1 Pest Identification
- 1 Pet Food
- 1 Pet Mating
- 1 Pet Transportation
- 1 Physical Activity and Fitness Education/Promotion
- 1 Pregnancy Counseling
- 1 Private Health Insurance
- 1 Probation/Parole Violations Reporting
- 1 Program Development Funds
- 1 Property Tax Rebate Information
- 1 Protection and Advocacy for Individuals with Disabilities
- 1 Psychiatric Emergency Rooms
 - 1 Adults
- 1 Psychiatric Medication Monitoring
- 1 Public Facility Health Inspection

- 1 Public Health Information
- 1 Public Health Permits
- 1 Radon Information
- 1 Refugee Resettlement Services
- 1 Rental Security Deposit Complaints
- 1 Restaurant/Food Sanitation
- 1 Scholarships
 - 1 Women
- 1 Secondary/High Schools
- 1 Self Help Instruction
 - 1 Alcohol Abusers
- 1 Semi-Independent Living Residences for Disabled Adults
 - 1 Developmental Disabilities
- 1 Senior Centers
- 1 Sexual Assault Counseling
- 1 Shelter Complaints
- 1 Sheriff
- 1 Skiing
 - 1 Physical Disabilities
- 1 Social Model Drug Detoxification
- 1 Social Security Numbers
- 1 Social Security Retirement Benefits
- 1 Spouse/Domestic Partner Abuse Counseling
- 1 State Legislature Offices
- 1 State Officials Offices
 - 1 Public Safety
- 1 State Police
- 1 Street Construction/Repair
- 1 Street Maintenance
- 1 Summer Food Service Programs
- 1 TANF Appeals/Complaints
- 1 Technical/Trade Schools
- 1 Telephone Crisis Intervention
- 1 Therapeutic Camps
- 1 Time/Temperature/Weather Information Lines
- 1 Toll Road/Bridge Passes
- 1 Transportation
- 1 Trash/Garbage Pickup
- 1 Urgent Care Centers
- 1 Veteran Burial Benefits
- 1 Veteran Disability
- 1 Walking Aids
- 1 Water Bill Payment Assistance

- 1 Weather Reports
- 1 Web Sites
 - 1 Food Stamp Applications
- 1 Winter Clothing
- 1 Winter Clothing Donation Programs
- 1 Workers Compensation
- 1 Youth Community Service Programs
 - 1 Court Referred Individuals