

2-1-1 NH

Statewide Referrals

6/1/11 – 6/30/11

Total Calls in Date Range: 3,025

- 435 Electric Service Payment Assistance
- 208 Undesignated Temporary Financial Assistance
 - 9 Veterans
 - 1 Active Military
- 182 Specialized Information And Referral
 - 90 Disabilities Issues
 - 69 Older Adults
 - 12 Drug Abuse Issues
 - 6 Caregivers
 - 2 Alcohol Abuse Issues
 - 2 Veteran Benefits Assistance
 - 1 Active Military
 - 1 Families of Military Personnel/Veterans
 - 1 Kinship Caregivers * Grandparents
 - 1 Mental Health Issues
 - 1 Work Registration * Medicaid Recipients
- 181 Rent Payment Assistance
 - 1 At Risk Homeless
- 111 Emergency Shelter Clearinghouses
- 107 Static Call
- 106 Food Pantries
- 105 Legal Counseling
 - 64 Low Income * Housing Issues
 - 16 Low Income
 - 8 Disabilities Issues
 - 7 Older Adults
 - 4 Low Income * Mortgage Foreclosure Information
 - 3 Low Income * Domestic Violence Issues
 - 2 Diseases/Disabilities * Social Security Issues
 - 2 Older Adults * Housing Issues
 - 1 Mortgage Foreclosure Information
- 96 Food Stamp Applications
- 87 Hang-Up
- 84 Rental Deposit Assistance
 - 2 At Risk Homeless
- 80 Comprehensive Information and Referral

- 77 Community Shelters
 - 31 Homeless Families
 - 22 Homeless Individuals
 - 10 Women
 - 5 Men
- 76 Public Utility Regulation/Deregulation
- 58 Lawyer Referral Services
 - 24 Low Income
 - 23 Middle Income
- 56 Housing Authorities
- 50 Low Cost Home Rental Listings
 - 1 Mental Illness/Emotional Disabilities
- 44 Community Clinics
 - 1 Adolescents
 - 1 Homeless People
 - 1 People Without Health Insurance
- 43 411 Call
- 43 Dental Care
 - 29 People Without Health Insurance
 - 5 Adults
 - 3 Homeless People
 - 1 Children
 - 1 People Without Health Insurance * Older Adults
- 42 General Inquiry
- 42 Transitional Housing/Shelter
 - 17 Homeless Families
 - 8 Homeless Individuals
 - 8 Single Mothers
 - 2 Families
 - 1 Women
- 37 Follow Up Call
- 35 Heating Fuel Payment Assistance
- 34 Job Search Resource Centers
 - 1 Older Adults * Low Income
- 31 Health Care Discount Enrollment Programs
 - 31 Low Income * People Without Health Insurance
- 28 Homeless Financial Assistance Programs
 - 1 Chronic/Severe Mental Illness
- 26 Cell Phones
 - 25 Low Income
 - 1 Older Adults
- 25 Medical Appointments Transportation
 - 15 Medicaid Recipients

2 Cancer
1 Veterans
24 Drug Related Crisis Intervention
24 Social Security Disability Insurance Applications
23 Directory Assistance
22 Administrative - 2-1-1 Staff
22 Domestic Violence Hotlines
22 Physician Referral Services
5 Opioid Detoxification
1 Infertility
1 Mental Health Issues
22 WIC Applications/Certification
21 General Paratransit/Community Ride Programs
21 Inpatient Drug Abuse Treatment Facilities
20 Call Back
20 Child Custody/Visitation Assistance
20 Low Income
20 Community Mental Health Agencies
1 Children
1 Chronic/Severe Mental Illness
19 Welfare Rights Assistance
19 Low Income
18 General Acute Care Hospitals
18 Legal Information Lines
18 Municipal Police
17 General Clothing Provision
16 Comprehensive Outpatient Drug Abuse Treatment
2 Women
1 Adolescents
16 Prescription Expense Assistance
15 Disability Related Transportation
2 Wheelchair Users
1 Medicaid Recipients
15 Eviction Prevention Assistance
15 Low Income
14 Accidental Call
14 Child Abuse Reporting/Emergency Response
14 Dentist Referrals
14 Low Income
14 Referral to Dental Practitioners Accepting Medicaid
14 Student Financial Aid
1 Women
13 Agency Update

- 13 Home Rehabilitation Services
- 13 Inpatient Alcoholism Treatment Facilities
- 13 Local Electric Utility Companies
- 13 Medicaid Applications
- 13 Senior Ride Programs
- 13 Wrong Number
- 12 Administrative Entities
 - 3 Housing Issues
 - 2 Energy Information Lines
 - 2 Homelessness Issues
 - 1 Domestic Violence Issues
 - 1 State Parks
- 12 Child Care Provider Referrals
- 12 Disease/Disability Information
 - 4 Mental Health Issues
 - 1 Asperger's Syndrome
 - 1 Autism
 - 1 Breast Cancer
 - 1 Cancer
 - 1 Celiac Disease
 - 1 Deafness * Hard of Hearing
 - 1 Lyme Disease
 - 1 Sexually Transmitted Disease
- 12 General Furniture Provision
 - 2 Disaster Victims
- 12 Mortgage Delinquency and Default Counseling
 - 1 Disabilities Issues
- 12 Vocational Rehabilitation
- 11 Alcohol Dependency Support Groups
- 11 CHIP Programs
- 11 Consumer Law
 - 5 Low Income
 - 1 Older Adults
- 11 Governor Offices
- 11 Local Bus Transit Services
- 11 TANF Applications
- 11 Volunteer Opportunities
- 10 Alcohol Related Crisis Intervention
- 10 Day Camps
 - 2 Boys
 - 2 Girls
- 10 Dentures
- 10 Elder Abuse Reporting

- 10 Medicare Information/Counseling
- 10 Pest Information
- 10 Soup Kitchens
- 9 Adult Protective Intervention/Investigation
- 9 Home Delivered Meals
 - 5 Older Adults
 - 1 Physical Disabilities
- 9 Home Rehabilitation Grants
- 9 Individual Counseling
 - 1 Active Military
- 9 Rooming/boarding Houses
- 9 Street Outreach Programs
 - 5 Homeless Families
 - 4 Homeless Individuals
- 8 Automobile Purchase Loans
- 8 Automobiles
- 8 Camp Referrals
- 8 Divorce Assistance
 - 8 Low Income
- 8 Domestic Violence Shelters
- 8 Family Support Centers/Outreach
- 8 Homeless Shelter: Men
- 8 HUD Approved Counseling Agencies
- 8 Mortgage Payment Assistance
 - 1 At Risk Homeless
- 8 Motor Vehicle Registration
- 8 Prescription Drug Patient Assistance Programs
- 8 Thrift Shops
- 8 Unemployment Insurance
- 7 Case/Care Management
 - 2 At Risk Homeless
 - 2 Developmental Disabilities
 - 1 AIDS/HIV
 - 1 Immigrant Communities
 - 1 Older Adults
- 7 Child Support Assistance/Enforcement
- 7 Comprehensive Outpatient Alcoholism Treatment
 - 1 Women
- 7 Credit Counseling
- 7 Gas Service Payment Assistance
- 7 Glasses/Contact Lenses
- 7 Mental Health Related Support Groups
 - 3 Depression * Bipolar Disorder

- 1 Families/Friends of Mentally Ill
- 7 Veterinary Care Expense Assistance
 - 2 Neuter/Spay Services
- 6 Disability Rights Groups
- 6 Elderly/Disabled Home Rental Listings
- 6 General Consumer Complaints
- 6 Government Surplus Food Distribution Sites
- 6 Homeless Drop In Centers
- 6 Homeless Shelter: Women
- 6 Legal Representation
 - 1 Disabilities Issues
- 6 Medical Information Lines
- 6 Non-Medically Assisted Alcohol Detoxification
- 6 Parenting Skills Classes
- 6 Prescription Drug Discount Cards
 - 1 Medicare Beneficiaries
- 6 Residential Drug Abuse Treatment Facilities
 - 2 Religious Organizational Perspective
 - 1 Adolescents
 - 1 Single Mothers
- 6 Senior Community Service Employment Programs
- 6 Social Security Numbers
- 6 United States House of Representatives Offices
- 6 United States Senate Offices
- 6 Veteran Benefits Assistance
- 5 Adult Day Program Centers
 - 1 Developmental Disabilities
- 5 Automobile Donation Programs
- 5 District Court
- 5 Family Law Courts
- 5 Food Stamp Appeals/Complaints
- 5 Gas Money
- 5 Homeless Motel Vouchers
- 5 Occupational/Professional Licensing and Certification
- 5 Opioid Detoxification
- 5 Parenting Helplines
- 5 Personal Financial Counseling
- 5 Post Offices
- 5 Public Health Permits
- 5 Referral to Physicians Accepting Medicaid
- 5 Senior Centers
- 5 Sober Living Homes
 - 1 Homeless Individuals * Men

- 4 Alcohol Abuse Education/Prevention
 - 1 Adolescents
- 4 Animal Shelters
- 4 Automotive Repair
- 4 Baby Clothing
- 4 Bankruptcy Assistance
- 4 Building Inspection
- 4 Chambers of Commerce
- 4 Furniture/Home Furnishings Donation Programs
- 4 Health/Disability Related Support Groups
 - 1 Alzheimer's Disease
 - 1 Autism
 - 1 Multiple Sclerosis
 - 1 Obsessive Compulsive Disorder
- 4 LADC
- 4 Language Interpretation
- 4 Methadone Maintenance
- 4 Neuter/Spay Services
 - 3 Low Income
- 4 Poison Control
- 4 Public Health Advisories
- 4 Residential Camps
 - 3 Low Income
 - 2 Boys
- 4 State Administered SSI Supplement Programs
- 4 State Attorneys General
- 4 State Government Information Lines
 - 1 Unemployment Recipients
- 4 Volunteer Recruitment/Placement
 - 1 Older Adult Volunteers
- 3 Abortion Referrals
- 3 Anger Management
- 3 Animal Control
- 3 Baby Clothing/Diaper Donation Programs
- 3 Baby Furniture
- 3 Better Business Bureaus
- 3 Budget and Finance Offices
- 3 Bus Fare
- 3 Child Care Subsidies
- 3 Children's Clothing
- 3 Citizenship and Immigration Services Offices
- 3 Computer and Related Technology Classes
 - 2 Older Adults

- 3 County Correctional Facilities
- 3 Driver Licenses
- 3 Drug Dependency Support Groups
- 3 Errand Running/Shopping Assistance
- 3 Eye Care
- 3 Fans/Air Conditioners
 - 1 Frail Elderly * Low Income
- 3 Food Cooperatives
- 3 General Appliance Provision
- 3 Government Consumer Protection Agencies
- 3 Home Barrier Evaluation/Removal Services
 - 1 Older Adults
- 3 Home Health Aide Services
- 3 Identification Cards
- 3 Immigrant Visa Application Filing Assistance
- 3 Individual Advocacy
 - 1 Disabilities Issues
 - 1 Domestic Violence Issues
 - 1 Older Adults
- 3 Insurance Complaints
- 3 Land Deeds/Titles
- 3 Legal Associations
- 3 Managed Health Care Information
- 3 Maternity Homes
 - 1 Young Adults
- 3 Mental Health Hotlines
 - 1 Adolescents
- 3 Nursing Facilities
- 3 Outreach Programs
 - 1 Chronic/Severe Mental Illness
 - 1 Deafness * Hard of Hearing
- 3 Property Tax Rebate Information
- 3 Recreation Centers
- 3 Senior Companion Program
- 3 Senior Housing Information and Referral
- 3 Sexual Assault/Incest Support Groups
 - 1 Religious Organizational Perspective
- 3 State Police
- 3 Temporary Employment
- 3 Traffic/Parking Violation Assistance
- 2 Adolescent/Youth Counseling
 - 1 Juvenile Offenders
- 2 Alcohol Party Reporting

- 2 Alcoholism Counseling
- 2 Alcoholism Hotlines
- 2 APTD
- 2 Birth Certificates
- 2 Caregiver/Care Receiver Support Groups
- 2 Child Care Centers
 - 1 Developmental Disabilities
- 2 Civil State Trial Courts
- 2 Clothing Vouchers
- 2 Community Foundations
- 2 Constitutional/Civil Rights Groups
- 2 Developmental Assessment
- 2 Diapers
- 2 Disaster Donations Coordination
- 2 District Attorney
- 2 Early Intervention for Children with Disabilities/Delays
- 2 First Time Buyer Home Loans
- 2 Formula/Baby Food
- 2 GED Instruction
- 2 Health Insurance Premium Assistance
- 2 Helplines/Warmlines
- 2 HIV Testing
- 2 Home Maintenance and Minor Repair Services
 - 1 Clutterers/Hoarders
- 2 Home Rehabilitation Loans
- 2 Home Sanitation
- 2 Information without Referral
- 2 Intellectual Property Law
- 2 Juvenile Probation
- 2 Labor Standards and Practices
- 2 Law Enforcement Complaints
- 2 Mayors Offices
- 2 Medicaid Appeals/Complaints
- 2 Medical Care Expense Assistance
 - 1 Active Military
 - 1 Cancer
- 2 Occasional Medical Equipment/Supplies
- 2 Private Health Insurance
- 2 Prosthetic Devices
- 2 Public Defender
- 2 Red Cross Disaster Service Centers
- 2 Refugee Resettlement Services

- 2 Residential Alcoholism Treatment Facilities
 - 1 Mothers
- 2 Residential Energy/Water Conservation Rebates
- 2 Secondary/High Schools
- 2 Section 8 Housing Choice Vouchers
- 2 Separation/Divorce Support Groups
- 2 Sexually Transmitted Disease Screening
- 2 Shared Housing Facilities
 - 2 Chronic/Severe Mental Illness
- 2 Smoking Education/Prevention
- 2 Tax related inquiry
- 2 Toll Road/Bridge Passes
- 2 Weatherization Programs
- 2 Widow/Widower Support Groups
- 1 211 Systems
- 1 911 Call
- 1 Abortions
- 1 Adoption Counseling and Support
- 1 Adoption Information
- 1 Adoptive Family Recruitment
- 1 Adult Day Program
- 1 Adult Psychiatric Hospitals
- 1 Adult Psychiatric Inpatient Units
- 1 Adult Residential Facility Complaints
- 1 Adult/Child Mentoring Programs
- 1 AIDS/HIV Clinics
- 1 Air Pollution Control
- 1 Animal Adoption
- 1 Animal Rescue
- 1 Animal Rights Groups
- 1 Appliance Donation Programs
- 1 Arbitration
- 1 Assisted Living Facilities
 - 1 Older Adults
- 1 Assistive Technology Equipment Loan
- 1 Assistive Technology Information
- 1 Automobile Complaints
- 1 Automobile Repair Loans
- 1 Automotive
- 1 Babysitting Instruction
- 1 Backyard Conservation
- 1 Bedding/Linen Donation Programs
- 1 Beds

- 1 Beer/Liquor Licenses
- 1 Bereaved Child Support Groups
- 1 Bereaved Parent Support Groups
- 1 Bereavement Counseling
- 1 Bird Protection/Conservation
- 1 Blind Mobility Aids
 - 1 Older Adults
- 1 Book/Magazine Donation Programs
- 1 Boys/Girls Clubs
- 1 Bureau of Alcohol, Tobacco and Firearms
- 1 Burial/Cremation Expense Assistance
- 1 Camperships
- 1 Career Counseling
- 1 Young Adults
- 1 Caregiver
- 1 Case/Care Management Referrals
 - 1 At Risk Homeless
- 1 Child Abuse Prevention
- 1 Child Passenger Safety Seat Inspections
- 1 Child Passenger Safety Seats
- 1 Childbirth Education
- 1 Childhood Immunizations
- 1 Choloserol Testing For Free
- 1 College/University Entrance Support
- 1 Colleges/Universities
- 1 Companion Dogs
- 1 Congregate Living Facilities
 - 1 Older Adults * Low Income
- 1 Co-Parenting Workshops
- 1 County Counsel
- 1 Cruelty to Animals Investigation
- 1 Day Labor
- 1 Debt Consolidation Services
- 1 Dentist/Dental Support Personnel Complaints
- 1 Disability Related Counseling
 - 1 Blindness
- 1 Domestic Violence Support Groups
- 1 Donation Drop Off Points
- 1 Drug Abuse Education/Prevention
 - 1 Adolescents
- 1 Drug Related Recovery Homes/Halfway Houses
- 1 DUI Offender Programs
- 1 Elementary Schools

- 1 Emergency Bereavement Travel
- 1 Emergency Room Care
- 1 Emotions Anonymous Support Groups
- 1 Employment Discrimination Assistance
- 1 Energy Information Lines
- 1 Eye Screening
 - 1 People Without Health Insurance
- 1 Family Counseling
 - 1 Drug Abusers
- 1 Farm Associations
- 1 Federal District Courts
- 1 Financial Assistance For Mattress
- 1 Fishing Licenses
- 1 Flu Vaccines
- 1 Food Stamp Fraud Reporting
- 1 Food Vouchers
- 1 Formal Wear Donation Programs
- 1 Friendly Visiting
- 1 General Clothing Donation Programs
- 1 General Crime Victim Assistance
- 1 General Crisis Intervention Hotlines
- 1 General First Aid Instruction
- 1 General Physical Examinations
- 1 General Relief Appeals/Complaints
- 1 Glasses Donation Programs
- 1 Group Homes for Dependent Children
- 1 Head Start Sites
- 1 Hearing Aids
- 1 High Risk Health Insurance Pools
- 1 Home Based Parenting Education
 - 1 At Risk Families
- 1 Home Nursing
- 1 Homebuyer/Home Purchase Counseling
- 1 Homemaker Assistance
 - 1 Older Adults
- 1 Hospice Care
- 1 Hospital Complaints
- 1 Housekeeping Assistance
- 1 Housing Discrimination Assistance
- 1 In Person Crisis Intervention
 - 1 Adolescents
- 1 Independent Living Skills Instruction
 - 1 Blindness

- 1 Individual Development Accounts
- 1 Infertility Services
- 1 Inpatient Rehabilitation
- 1 Internet Referral Given
- 1 Job Corps
- 1 Job Search
- 1 Job Training Formats
 - 1 TANF Recipients
- 1 June 1 Tornado Information
- 1 Juvenile Delinquency Prevention
- 1 Kindergartens
- 1 Kitchenware
- 1 Landlord/Tenant Dispute Resolution
- 1 Language Translation
- 1 Large Appliance Pickup/recycling Programs
- 1 Lead Paint Abatement
- 1 Lead Poisoning Screening
- 1 Lead Safe Homes
- 1 Life Care Planning
- 1 Lifeline
- 1 LITC Programs
- 1 Low Cost Building Materials/Supplies
- 1 Low Cost For Sale Homes/Housing Units
- 1 Low Income Home Loans
- 1 Low Income/Subsidized Private Rental Housing
 - 1 Chronic/Severe Mental Illness
- 1 Mail Fraud Reporting
- 1 Maternity Clothing
- 1 Medicaid (QMB, SLMB, QDWI)
- 1 Medicaid Prior Authorization
- 1 Medical Equipment
- 1 Medicare Appeals/Complaints
- 1 Medicare Prescription Drug Plan Enrollment
- 1 Mental Health Drop In Centers
 - 1 Peer Counseling
- 1 Mercy Transportation
- 1 Mobile Health Care
 - 1 Homeless People
- 1 Mold Pollution Information
- 1 Motor Vehicle Titles
- 1 Mutual Support Group Clearinghouses
 - 1 Kinship Caregivers
- 1 New Driver Training

- 1 Nonprofit/Philanthropic Associations
- 1 Occupational Health and Safety
- 1 Parent Support Groups
- 1 Parent/Child Activity Groups
- 1 Patient/Family Housing
- 1 Personal - 2-1-1 Staff
- 1 Personal/Grooming Supplies
- 1 Pest Identification
- 1 Physician/Surgeon Complaints
- 1 Place To Sell Postage Collection
- 1 Political Associations/Clubs
- 1 Predatory Lending Assistance
- 1 Pregnancy Counseling
- 1 Probation/Parole Violations Reporting
- 1 Property Tax Payment Assistance
- 1 Protection and Advocacy for Individuals with Disabilities
- 1 Rail Transportation
- 1 Respite Care
- 1 Ride Sharing Programs
- 1 RSVP Program
- 1 Runaway/Homeless Youth Hotlines
- 1 School Districts
- 1 Security Deposit Assistance
- 1 Shelter Complaints
- 1 Small Business Development
- 1 Small Business Financing
- 1 Small Claims Courts
- 1 Smoking Cessation
- 1 Social Model Drug Detoxification
- 1 Social Security Burial Benefits
- 1 Social Security Retirement Benefits
- 1 Spouse/Domestic Partner Abuse Prevention
 - 1 Spouse/Domestic Partner Abusers
- 1 State Legislature Offices
- 1 State Medicaid Waiver Appeals/Complaints
- 1 Suicide Prevention Hotlines
- 1 Supported Employment
 - 1 Mental Illness/Emotional Disabilities
- 1 Tanf
- 1 TANF Appeals/Complaints
- 1 Tax Forms
- 1 Tax Preparation Assistance
- 1 Team Building Activities

- 1 Telephone Service Payment Assistance
 - 1 Telephone Solicitation Complaints
 - 1 Temporary Restraining Orders
 - 1 Therapeutic Camps
 - 1 Transportation Information Clearinghouses/511 Services
 - 1 Transportation Reimbursement
 - 1 Transportation Safety Standards
 - 1 Tutoring Services
 - 1 Unclaimed Property Assistance
 - 1 Underage Alcohol Party Reporting
 - 1 Urgent Care Centers
 - 1 Vaccine Information
 - 1 Veteran Burial Benefits
 - 1 Veteran Reintegration Counseling
 - 1 Veterans Affairs Medical Centers
 - 1 Water Quality Assurance
 - 1 Water Service Payment Assistance
 - 1 Water Well Construction/Maintenance/Abandonment Regulation
 - 1 Weather Information
 - 1 Wet Shelters
 - 1 Men
 - 1 Wheelchairs/Wheeled Mobility
 - 1 Wilderness Training
 - 1 Work Clothing
 - 1 Workers Compensation
 - 1 Youth Community Service Programs
 - 1 Youth Courts
 - 1 Youth Enrichment Programs
- 4236 TOTAL Referred Services & Reason for Contact**