

2-1-1 NH

Statewide Referred Services

10/1/10 – 10/31/10

Total Calls In Date Range: 2, 714

222 Specialized Information and Referral

- 70 Disabilities Issues
- 60 Older Adults
- 34 Homeless Individuals
- 26 Homeless Families
- 6 Families
- 5 Health/Dental Insurance
- 4 Drug Abuse Issues
- 3 Alcohol Abuse Issues
- 3 Children
- 2 Hepatitis
- 2 Mental Health Issues
- 2 Parents
- 2 Personal Finances/Budget Counseling
- 1 Autism
- 1 Brain Injuries
- 1 Cerebral Palsy
- 1 Diabetes
- 1 Diseases/Disabilities
- 1 Families of Military Personnel/Veterans
- 1 Flu Shots
- 1 Homeless Veterans
- 1 Military Reserves
- 1 Parenting Issues
- 1 Parenting/Family Support Groups
- 1 Parents of Children with Disabilities
- 1 Pesticide/Herbicide Control
- 1 Stroke

214 Legal Counseling

- 42 Housing Issues
- 35 Low Income
- 28 Low Income * Divorce/Custody/Support Issues
- 19 Low Income * Welfare Rights Assistance
- 17 Older Adults
- 13 Eviction Assistance
- 11 Disabilities Issues
- 11 Low Income * Public Assistance Issues
- 10 Low Income * Housing Issues

- 8 Low Income * Consumer Law
- 7 Diseases/Disabilities * Public Assistance Issues
- 6 Low Income * Mortgage Foreclosure Information
- 4 Diseases/Disabilities * Welfare Rights Assistance
- 4 Mortgage Foreclosure Information
- 4 Older Adults * Housing Issues
- 3 Diseases/Disabilities * Social Security Issues
- 3 Low Income * Eviction Assistance
- 2 Older Adults * Consumer Issues
- 1 Low Income * Unemployment Insurance Benefits Assistance
- 190 Undesignated Temporary Financial Assistance
 - 7 Veterans
 - 1 Navy Personnel * Active Military
- 155 Heating Fuel Bill Payment Assistance
- 150 Electric Bill Payment Assistance
- 150 Rent Payment Assistance
 - 1 At Risk Homeless
- 99 Food Pantries
- 80 Food Stamp Applications
- 74 Comprehensive Information and Referral
- 69 Rental Deposit Assistance
 - 1 At Risk Homeless
 - 1 Homeless People
 - 64 Homeless Shelter
 - 23 Families
 - 18 Men
 - 12 Women
 - 5 Homeless Individuals
 - 4 Homeless Families
 - 1 Pregnant Women
 - 1 Veterans
- 61 Directory Assistance
- 48 Dental Care
 - 36 People Without Health Insurance
 - 5 Adults
 - 2 Homeless People
 - 2 People Without Health Insurance * Children
 - 2 People Without Health Insurance * People with Chronic Illnesses
 - 1 People Without Health Insurance * Older Adults
- 44 Housing Authorities
- 44 Municipal Police
- 40 Community Clinics
 - 5 People Without Health Insurance

- 2 Homeless People
- 37 Lawyer Referral Services
 - 22 Middle Income
 - 14 Low Income
- 36 Health Care Discount Enrollment Programs
 - 36 Low Income * People Without Health Insurance
- 32 Low Cost Home Rental Listings
- 31 Transportation Expense Assistance
 - 17 Homeless Individuals
 - 14 Homeless Families
- 27 Community Mental Health Agencies
 - 1 Children
- 26 Transitional Housing/Shelter
 - 4 Homeless Families
 - 2 Homeless Individuals
 - 1 Chronic/Severe Mental Illness
 - 1 Young Adults
- 24 Homeless Financial Assistance Programs
 - 1 Chronic/Severe Mental Illness
 - 1 Mental Health Issues
- 24 Social Security Disability
- 23 Medical Transportation
 - 15 Medicaid Recipients
 - 2 Older Adults
- 23 WIC
- 22 Job Search Resource Centers
 - 3 Older Adults * Low Income
 - 2 Veterans
 - 1 Disabilities Issues
- 22 Physician Referral Services
 - 6 Opioid Detoxification
 - 1 Lyme Disease
- 22 Thanksgiving Baskets
- 21 Cell Phones
 - 21 Low Income
- 20 Domestic Violence Hotlines
- 20 Holiday Gifts/Toys
- 19 Home Rehabilitation Grants
- 18 Child Abuse Reporting/Emergency Response
- 18 Disability Related Transportation
 - 7 Medicaid Recipients
 - 1 Wheelchair Users
- 18 Inpatient Drug Abuse Treatment

- 18 Medicaid Applications
- 18 Prescription Expense Assistance
- 17 Dentist Referrals
 - 17 Low Income
- 17 General Clothing Provision
- 17 Hospitals
- 17 Legal Information Lines
- 17 Public Utility Regulation/Deregulation
- 17 Referral to Dental Practitioners Accepting Medicaid
- 16 Automobile Purchase Loans
- 16 Child Care Provider Referrals
- 15 Opioid Detoxification
- 14 Drug Related Crisis Intervention
- 14 Helplines/Warmlines
- 14 HUD Approved Counseling Agencies
- 14 Prescription Drug Patient Assistance Programs
- 13 Alcohol Related Crisis Intervention
- 13 Comprehensive Outpatient Drug Abuse Treatment
 - 2 Adolescents
 - 1 Women
- 13 Home Rehabilitation Loans
- 13 Rooming/Boarding Houses
- 13 Thrift Shops
- 12 Administrative Entities
 - 3 Health Care * People Without Health Insurance
 - 2 Energy Information Lines
 - 2 Guardians ad Litem
 - 1 Domestic Violence Issues
 - 1 Education
 - 1 Parks/Recreation Areas
- 12 Information Lines
 - 12 State Trial Courts
- 11 District Court
- 11 Gas Bill Payment Assistance
- 11 General Paratransit/Community Ride Programs
- 11 Medicare Information/Counseling
- 11 Mortgage Payment Assistance
 - 2 At Risk Homeless
- 10 Emergency Shelter Clearinghouses
- 10 Neuter/Spay Services
 - 10 Low Income
- 9 Automobiles
- 9 General Furniture Provision

1 Disaster Victims
9 Governor Offices
9 Individual Counseling
 1 Drug Abusers
9 Local Bus Transit Services
9 Public Defender
9 Weatherization Programs
8 Alcohol Dependency Support Groups
8 Bankruptcy Assistance
8 Better Business Bureaus
8 Child Support Assistance/Enforcement
8 Elder Abuse Reporting
8 Flu Shots
 1 Older Adults
8 Furniture/Home Furnishings Donation Programs
8 Government Surplus Food Distribution Sites
8 Street Outreach Programs
 4 Homeless Families
 4 Homeless Individuals
8 TANF Applications
8 Vocational Rehabilitation
7 CHIP Programs
7 Dentures
7 High Risk Health Insurance Pools
7 Home Rehabilitation Services
 4 Older Adults
 3 Diseases/Disabilities
7 Motor Vehicle Titles
7 Post Offices
7 Public Health
7 Referral to Physicians Accepting Medicaid
7 Residential Drug Abuse Treatment
 3 Religious Organizational Perspective
 1 Dual Diagnosis
 1 Mothers
7 Section 8 Housing Choice Vouchers
7 Veterinary Bill Assistance
 4 Neuter/Spay Services
7 Volunteer Opportunities
6 Bed Bug Information
6 Child Care Subsidies
6 Domestic Violence Shelters
6 Emergency Room Care

6 Head Start Sites
6 Home Delivered Meals
 3 Older Adults
6 Inpatient Alcoholism Treatment
6 Landlord/Tenant Dispute Resolution
6 Public Health Information/Inspection/Remediation
6 Telephone Bill Payment Assistance
5 Automobile Donation Programs
5 Baby Clothing/Diaper Donation Programs
5 Beds
5 Building Code Enforcement
5 Burial/Cremation Expense Assistance
5 Christmas Baskets
5 Comprehensive Outpatient Alcoholism Treatment
 1 Women
5 Consumer Complaints
5 County Correctional Facilities
5 Food Stamp Appeals/Complaints
5 Health/Dental Insurance
 4 Health Conditions
5 Low Cost For Sale Homes/Housing Units
5 Medical Bill Payment Assistance
 2 Cancer
5 Methadone Maintenance
5 Mortgage Delinquency and Default Resolution Counseling
5 Motor Vehicle Registration
5 Soup Kitchens
5 Suicide Prevention Hotlines
5 Transitional Case/Care Management
 3 At Risk Homeless
 1 Immigrant Communities
 1 Young Adults * Former Foster Children
5 United States House of Representatives Offices
5 Veteran Benefits Assistance
5 Volunteer Recruitment/Placement
 1 Adolescents
4 Adult Protective Intervention/Investigation
4 Animal Control
4 Animal Shelters
4 Automotive Repair
4 Building Inspection
4 Case/Care Management
 2 Older Adults

- 1 Brain Injuries
- 1 Families with Children
- 4 Central Intake/Assessment for Drug Abuse
- 4 Clothing Vouchers
- 4 Donation Pickups
- 4 Elementary Schools
- 4 Fire Services
- 4 Food Vouchers
- 4 GED Instruction
- 4 Labor Standards and Practices
- 4 Local Electric Utility Companies
- 4 Medicaid Appeals/Complaints
- 4 Medical Information Lines
- 4 Medicare
- 4 Parenting Skills Classes
 - 1 Parents of Children with Disabilities
- 4 Physician/Surgeon Complaints
- 4 Psychiatric Inpatient Units
- 4 Respite Care
- 1 Alzheimer's Disease
- 4 Senior Community Service Employment Programs
- 4 Senior Companion Program
- 4 Senior Housing Information and Referral
- 4 State Administered SSI Supplement Programs
- 4 State Attorneys General
- 4 Unemployment Insurance
- 3 Certificates/Forms Assistance
 - 2 Disabilities Issues
 - 1 Older Adults
- 3 Children's Clothing
- 3 Developmental Assessment
- 3 Driver Licenses
- 3 Drug Abuse Counseling
 - 1 Adolescents
- 3 Drug Abuse Education/Prevention
 - 2 Adolescents
 - 1 Teenage Drug Abusers
- 3 Glasses/Contact Lenses
- 3 Hearing Aids
- 3 Home Rehabilitation Programs
- 3 Homebuyer/Home Purchase Counseling
- 3 Homeless Drop In Centers
- 3 Homeless Motel Vouchers

- 3 Housing Counseling
- 3 Individual Advocacy
 - 3 Disabilities Issues
- 3 LADC
- 3 Long Distance Bus Services
- 3 Mold Pollution Information
- 3 Parent Support Groups
 - 2 Parents of Children with Disabilities
- 3 Parenting Helplines
- 3 Pregnancy Testing
- 3 Public Awareness/Education
 - 1 Alcohol Abuse Issues
 - 1 Autism
 - 1 Drug Abuse Issues
- 3 Scholarships
- 3 School Districts
- 3 Senior Ride Programs
- 3 Social Security Numbers
- 3 United States Senate Offices
- 3 Water Bill Payment Assistance
- 3 Winter Clothing
- 2 Alcoholism Hotlines
- 2 Baby Clothing
- 2 Baby Furniture
- 2 Benefits Assistance
 - 1 Medicare
- 2 Bus Fare
- 2 Career Counseling
 - 1 Active Military
- 2 Cell Phone Donation Programs
 - 2 Older Adults
- 2 Charities/Foundations/Funding Organizations
 - 2 Diseases/Disabilities
- 2 Consumer Law
- 2 Consumer Protection Agencies
- 2 Credit Reports
- 2 Developmental Disabilities Activity Centers
- 2 Diapers
- 2 Disease/Disability Information
 - 1 Asthma
 - 1 Women * Heart Disease
- 2 Educational Programs
 - 1 Crisis Intervention

- 1 Sex Offenders
- 2 English as a Second Language
 - 1 Hispanic/Latino Community
- 2 Eviction Assistance
- 2 Exercise Classes/Groups
- 2 Family Support Centers/Outreach
 - 1 Single Parent Families * At Risk Homeless
- 2 General Clothing Donation Programs
- 2 Health Related Support Groups
 - 1 Attention Deficit/Hyperactivity Disorder
 - 1 Brain Injuries
- 2 Home Improvement/Accessibility
 - 2 Disabilities Issues
- 2 Home Nursing
- 2 Home/Community Based Care Waiver Programs
- 2 Immigrant Benefits Assistance
- 2 Inpatient Medically Assisted Alcohol Detoxification
- 2 Insurance Complaints
- 2 Job Training
 - 1 Computer Classes
- 2 Language Interpretation
 - 2 Hispanic/Latino Community
- 2 Legal Representation
 - 1 Disabilities Issues
- 2 Life Care Planning
- 2 Local Gas Companies
- 2 Mortgage Foreclosure Information
- 2 Non-Medically Assisted Alcohol Detoxification
- 2 Occasional Medical Equipment/Supplies
- 2 Occupational/Professional Licensing and Certification
- 2 Parenting/Family Support Groups
 - 1 Mothers
- 2 Pest Identification
- 2 Predatory Lending Assistance
- 2 Prescription Drug Discount Cards
 - 1 Medicare Beneficiaries
- 2 Property Tax Payment Assistance
- 2 Property Tax Rebate Information
- 2 Public Guardianship/Conservatorship Programs
- 2 Public Libraries
- 2 Ride Sharing Programs
- 2 Senior Centers
- 2 Sexual/Love Addiction Support Groups

- 2 Small Business Development
- 2 Sober Living Homes
- 2 Social Model Drug Detoxification
- 2 State Police
- 2 Suicide Counseling
- 1 Abortion Referrals
- 1 Abortions
- 1 Adolescent/Adult Immunizations
- 1 Adolescent/Youth Counseling
- 1 Adult Basic Education
- 1 Adult Day Health Programs
- 1 Adult Parole
- 1 Adult Probation
- 1 Adult Psychiatric Hospitals
- 1 Adult Psychiatric Inpatient Units
- 1 Adult/Child Mentoring Programs
- 1 AIDS/HIV Control
- 1 Alcohol Abuse Education/Prevention
 - 1 Adolescents
- 1 Alcoholic Beverages Complaints
- 1 Alcoholism Counseling
- 1 Anger Management
- 1 Animal Rescue
- 1 APTD
- 1 Aquatic Therapy
- 1 Assistive Listening Devices
- 1 Assistive Technology Equipment
- 1 Assistive Technology Loan
- 1 Autism Therapy
- 1 Automobile Sales Complaints
- 1 Bedding/Linen Donation Programs
- 1 Blood Donor Stations
- 1 Caregiver Counseling
- 1 Central Intake/Assessment for Alcohol Abuse
- 1 Central Intake/Assessment for Psychiatric Services
- 1 Child Care Centers
- 1 Child Passenger Safety Seat Inspections
- 1 Children's Protective Services
- 1 Civic Groups
 - 1 Disabilities Issues
- 1 Colleges/Universities
- 1 Communicable Disease Control
- 1 Community Colleges

- 1 Computer Donation Programs
- 1 Congregate Living Facilities
 - 1 Women * Low Income
- 1 Constitutional/Civil Rights Groups
- 1 Co-Parenting Workshops
- 1 Credit Counseling
- 1 Crime Victim Accompaniment Services
 - 1 Domestic Violence Issues
- 1 Crime Victim Compensation
- 1 Crime Victim Support
- 1 Debt Management
- 1 Dentist/Dental Support Personnel Complaints
- 1 Disaster Donations Coordination
- 1 Disaster Relief Services
- 1 Discrimination Assistance
- 1 Divorce Counseling
- 1 Domestic Violence Support Groups
- 1 Drug Dependency Support Groups
- 1 DUI Offender Programs
- 1 Early Intervention for Children with Disabilities/Delays
- 1 Emergency Communications
- 1 Emergency Transportation for Commuters
- 1 Emergency Veterinary Services
- 1 Energy Conservation Rebates
- 1 Ethnic Advocacy Groups
 - 1 African American Community
- 1 Ex-Offender Reentry Programs
- 1 Families/Friends of Alcoholics Support Groups
- 1 Family Caregiver Subsidies
- 1 Family Counseling
- 1 Family Law Courts
- 1 Family Violence Counseling
- 1 Federal Courts
- 1 Fire Stations
- 1 Food Banks/Food Suppliers
- 1 Food Cooperatives
- 1 Foster Home Licensing
- 1 Friendly Visiting
 - 1 Older Adults
- 1 Gambling Support Groups
- 1 General Bereavement Support Groups
- 1 General Expectant/New Parent Assistance Programs
- 1 Glasses Donation Programs

- 1 Government Information Lines
 - 1 Housing Issues
- 1 Highway Patrol
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- 1 Home Barrier Evaluation/Removal
- 1 Home Barrier Removal Loans
- 1 Home Health Care
- 1 Home Maintenance and Minor Repair Services
 - 1 Physical Disabilities
- 1 Home Sanitation
- 1 Housekeeping Assistance
- 1 Human Rights Groups
- 1 In Person Crisis Intervention
 - 1 Adolescents
- 1 Independent Living Skills Instruction
- 1 Interpretation/Translation
- 1 Job Banks
 - 1 Veterans
- 1 Job Corps
- 1 Juvenile Delinquency Prevention
 - 1 Boys
- 1 Juvenile Detention Facilities
- 1 Juvenile Diversion
- 1 Language Therapy
 - 1 Autism
- 1 Language Translation
- 1 Law Enforcement Complaints
- 1 Lead Safe Homes
- 1 Legal Associations
- 1 Libraries
- 1 Licensing/Certification/Accreditation
- 1 Local Business Licenses/Permits
- 1 Long Term Care Ombudsman Programs
- 1 Low Income Home Loans
- 1 Marriage Certificates
- 1 Marshals Offices
 - 1 Fire Services
- 1 Maternity Homes
- 1 Mayors Offices
- 1 Mediation
 - 1 Families
- 1 Medical Equipment/Assistive Technology Donation Programs
 - 1 Asthma

- 1 Medical Equipment/Supplies
- 1 Mental Health Facility Complaints
- 1 Mental Health Hotlines
- 1 Mental Health Related Support Groups
 - 1 Depression * Bipolar Disorder
- 1 Mobile Health Care
 - 1 Homeless People
- 1 Nursing Facility Complaints
- 1 Organizational Budgeting Assistance
- 1 Outreach Programs
- 1 Pap Smears
- 1 Parent Counseling
- 1 Parent to Parent Networking
 - 1 Parents of Children with Disabilities
- 1 Personal Care
- 1 Personal Finances/Budget Counseling
- 1 Pharmacist Complaints
- 1 Poison Control
- 1 Pregnancy Counseling
- 1 Pregnancy/Childbirth Support Groups
 - 1 Miscarriage
- 1 Probate Courts
- 1 Probation/Parole Violations Reporting
- 1 Public Health Advisories
- 1 Public Health Permits
- 1 Red Cross Disaster Service Centers
- 1 Refugee Resettlement Services
- 1 Retirement Benefits
 - 1 Civil Service Employees
- 1 Salvation Army
- 1 School Complaints
- 1 Separation/Divorce Support Groups
- 1 Sexual Assault Counseling
- 1 Shared Housing Facilities
 - 1 Hepatitis
- 1 Sheriff
- 1 Small Business Loans
- 1 Small Claims Courts
- 1 Smoking Addiction Support Groups
- 1 Smoking Cessation
- 1 Social Security Disability Appeals/Complaints
- 1 Special Education Advocacy
 - 1 Parents of Children with Disabilities

- 1 Specialized Counseling Services
 - 1 State Government Information Lines
 - 1 State Legislature Offices
 - 1 State Libraries
 - 1 State Prisons
 - 1 Women
 - 1 State Trial Courts
 - 1 State/Municipal Employees Health Benefits
 - 1 Student Loans
 - 1 Superior Courts
 - 1 TANF Appeals/Complaints
 - 1 Tax Forms
 - 1 Telephone Crisis Intervention
 - 1 Telephone Solicitation Complaints
 - 1 Temporary Employment
 - 1 Thanksgiving Meals
 - 1 Time/Temperature/Weather Information Lines
 - 1 Transportation Safety Standards
 - 1 Trash/Garbage Pickup
 - 1 Unclaimed Property Assistance
 - 1 Underage Alcohol Party Reporting
 - 1 Volunteer Program Management Assistance
 - 1 Volunteer Training
 - 1 Retired People
 - 1 Voter Registration Offices
 - 1 Web Sites
 - 1 Food Stamp Applications
 - 1 Welfare to Work Programs
 - 1 Winter Clothing Donation Programs
 - 1 Work Clothing Donation Programs
 - 1 Women
 - 1 Youth Community Service Programs
- 3469 TOTAL Referred Services**