

2-1-1 NH

Statewide Referred Services

12/1/10 – 12/31/10

Total Calls in Date Range: 2, 759

249 Heating Fuel Bill Payment Assistance

188 Legal Counseling

40 Housing Issues

34 Low Income * Divorce/Custody/Support Issues

32 Low Income

17 Low Income * Welfare Rights Assistance

12 Low Income * Housing Issues

10 Older Adults

9 Diseases/Disabilities * Welfare Rights Assistance

6 Diseases/Disabilities * Social Security Issues

6 Low Income * Public Assistance Issues

5 Disabilities Issues

4 Diseases/Disabilities * Public Assistance Issues

4 Eviction Assistance

4 Mortgage Foreclosure Information

3 Low Income * Eviction Assistance

3 Low Income * Mortgage Foreclosure Information

2 Low Income * Consumer Law

2 Older Adults * Housing Issues

1 Diseases/Disabilities * Food Stamps

1 Diseases/Disabilities * Unemployment Insurance Benefits Assistance

1 Low Income * Domestic Violence Issues

1 Protection and Advocacy for Individuals with Disabilities

187 Specialized Information and Referral

78 Disabilities Issues

56 Older Adults

16 Families

7 Caregivers

7 Health/Dental Insurance

6 Drug Abuse Issues

4 Alcohol Abuse Issues

4 Mental Health Issues

3 Diseases/Disabilities

1 Adult Children of Alcoholics

1 Attention Deficit/Hyperactivity Disorder

1 Autism

1 Bipolar Disorder

1 Blindness

- 1 Brain Injuries
- 1 Deafness * Hard of Hearing
- 1 Down Syndrome
- 1 Families with Infants/Toddlers
- 1 Flu Shots
- 1 Hepatitis
- 1 Refugees/Entrants/Asylees
- 1 Sexually Transmitted Disease

- 160 Undesignated Temporary Financial Assistance
 - 5 Veterans
- 157 Holiday Gifts/Toys
- 119 Food Stamp Applications
- 119 Rent Payment Assistance
 - 1 At Risk Homeless
- 113 Food Pantries
- 83 Emergency Shelter Clearinghouses
- 75 Comprehensive Information and Referral
- 62 Rental Deposit Assistance
 - 1 At Risk Homeless
- 51 Electric Bill Payment Assistance
- 48 Housing Authorities
- 39 Community Shelters
 - 17 Homeless Families
 - 7 Women
 - 5 Homeless Individuals
 - 4 Men
 - 2 Pregnant Women
 - 1 Homeless Veterans
- 39 Directory Assistance
- 38 Christmas Baskets
- 36 Health Care Discount Enrollment Programs
 - 36 Low Income * People Without Health Insurance
- 36 Job Search Resource Centers
 - 1 Older Adults * Low Income
 - 1 Veterans
- 35 Community Clinics
 - 2 People Without Health Insurance
 - 1 Homeless People
- 34 Low Cost Home Rental Listings
- 30 Lawyer Referral Services
 - 12 Middle Income
 - 8 Low Income

- 30 Medical Transportation
 - 14 Medicaid Recipients
 - 5 Cancer
 - 5 Veterans
 - 1 Older Adults
- 28 Discounted Heating Fuel
- 25 Unemployment Insurance
- 24 Dental Care
 - 16 People Without Health Insurance
 - 4 Adults
 - 1 People Without Health Insurance * Older Adults
 - 1 People Without Health Insurance * People with Chronic Illnesses
- 23 General Clothing Provision
- 23 Medicare Information/Counseling
- 23 Prescription Expense Assistance
- 22 Community Mental Health Agencies
 - 2 Chronic/Severe Mental Illness
- 22 Inpatient Drug Abuse Treatment
- 22 Legal Information Lines
 - 3 Fathers
- 21 Physician Referral Services
 - 5 Opioid Detoxification
- 21 Social Security Disability
- 20 Municipal Police
- 20 Prescription Drug Patient Assistance Programs
- 19 Transitional Housing/Shelter
 - 4 Homeless Individuals
 - 3 Homeless Families
 - 2 Young Adults
 - 1 Chronic/Severe Mental Illness
 - 1 Families
 - 1 Mental Health Issues
- 18 Administrative Entities
 - 11 Health Care * People Without Health Insurance
 - 2 Energy Information Lines
 - 2 Home Delivered Meals
 - 1 Housing Issues
- 18 Cell Phones
 - 18 Low Income
- 18 Domestic Violence Hotlines
- 18 Referral to Dental Practitioners Accepting Medicaid
- 16 Drug Related Crisis Intervention

- 16 Homeless Financial Assistance Programs
 - 1 Young Adults
- 16 Hospitals
- 15 WIC
- 14 Comprehensive Outpatient Drug Abuse Treatment
- 14 Medicaid Applications
- 14 Street Outreach Programs
 - 8 Homeless Individuals
 - 4 Adolescents
 - 2 Homeless Families
- 14 Thrift Shops
 - 1 Children
- 12 Consumer Law
- 12 Disability Related Transportation
 - 3 Medicaid Recipients
- 12 General Furniture Provision
 - 4 Disaster Victims
- 12 Glasses/Contact Lenses
- 12 Medical Information Lines
 - 2 Hepatitis
- 12 Mortgage Delinquency and Default Resolution Counseling
- 12 Post Offices
- 12 Referral to Physicians Accepting Medicaid
- 11 Government Surplus Food Distribution Sites
- 11 HUD Approved Counseling Agencies
 - 2 Disabilities Issues
- 11 Mortgage Payment Assistance
- 10 Homeless Drop In Centers
- 10 Inpatient Alcoholism Treatment
- 10 Soup Kitchens
- 9 Alcohol Dependency Support Groups
- 9 Child Abuse Reporting/Emergency Response
- 9 Child Support Assistance/Enforcement
- 9 CHIP Programs
- 9 Dentist Referrals
 - 9 Low Income
- 9 Individual Counseling
- 9 Vocational Rehabilitation
- 9 Weatherization Programs
- 8 Alcohol Related Crisis Intervention
- 8 Child Care Provider Referrals
- 8 Comprehensive Outpatient Alcoholism Treatment
 - 1 Adolescents

- 8 Elder Abuse Reporting
- 8 Helplines/Warmlines
- 8 Local Bus Transit Services
- 8 Transitional Case/Care Management
 - 6 At Risk Homeless
 - 1 Immigrant Communities
 - 1 Refugees/Entrants/Asylees
 - 1 Single Parent Families * At Risk Families
- 8 Winter Clothing Donation Programs
- 7 General Clothing Donation Programs
- 7 Home Rehabilitation Grants
- 7 Home Rehabilitation Loans
- 7 Public Defender
- 7 Public Health
- 7 Public Health Information/Inspection/Remediation
- 7 Veterinary Bill Assistance
 - 2 Neuter/Spay Services
- 6 Children's Clothing
- 6 Christmas Meals
- 6 Community Foundations
- 6 Furniture/Home Furnishings Donation Programs
- 6 Governor Offices
- 6 Law Enforcement Complaints
- 6 Mental Health Hotlines
 - 2 Adolescents
- 6 Methadone Maintenance
- 6 Property Tax Rebate Information
- 6 Rooming/Boarding Houses
 - 1 Recovering Alcoholics
- 5 Automobile Donation Programs
- 5 Bed Bug Information
- 5 Credit Counseling
- 5 Dentures
- 5 General Consumer Complaints
- 5 High Risk Health Insurance Pools
- 5 Homeless Shelter: Men
- 5 Local Gas Companies
- 5 Parenting Skills Classes
- 5 Physician/Surgeon Complaints
- 5 Poison Control
- 5 Public Utility Regulation/Deregulation

- 5 Residential Drug Abuse Treatment
 - 2 Religious Organizational Perspective
 - 1 Adolescents
- 5 Section 8 Housing Choice Vouchers
- 5 Senior Ride Programs
- 5 United States House of Representatives Offices
- 5 Veteran Benefits Assistance
- 5 Volunteer Recruitment/Placement
- 4 Animal Shelters
- 4 Automobile Purchase Loans
- 4 Automobiles
- 4 District Court
- 4 Driver Licenses
- 4 Elderly/Disabled Home Rental Listings
- 4 Homeless Motel Vouchers
- 4 Information Lines
 - 4 State Trial Courts
- 4 Labor Standards and Practices
- 4 Local Electric Utility Companies
- 4 Low Cost For Sale Homes/Housing Units
- 4 Mayors Offices
- 4 Medicaid Prior Authorization
- 4 Motor Vehicle Registration
- 4 Opioid Detoxification
- 4 State Prisons
 - 3 Men
- 4 TANF Applications
- 4 Telephone Crisis Intervention
- 4 United States Senate Offices
- 4 Volunteer Opportunities
- 3 Adolescent/Youth Counseling
- 3 Baby Clothing
- 3 Bankruptcy Assistance
- 3 Building Code Enforcement
- 3 Case/Care Management
 - 2 At Risk Homeless
 - 1 Low Income
- 3 Citizenship and Immigration Services Offices
- 3 County Correctional Facilities
- 3 Disability Rights Groups
- 3 Domestic Violence Shelters
- 3 Donation Pickups
- 3 Drug Dependency Support Groups

- 3 Eviction Assistance
- 3 Fire Stations
- 3 Flu Shots
- 3 Food Cooperatives
- 3 Food Stamp Appeals/Complaints
- 3 Food Vouchers
- 3 General Appliance Provision
- 3 Glasses Donation Programs
- 3 Home Barrier Evaluation/Removal
- 3 Home Delivered Meals
 - 1 Older Adults
- 3 Home Improvement/Accessibility
 - 2 Disabilities Issues
- 3 Home Maintenance and Minor Repair Services
- 2 Physical Disabilities
 - 1 Clutterers/Hoarders
- 3 Home Rehabilitation Services
 - 2 Older Adults
 - 1 Diseases/Disabilities
- 3 Homeless Shelter: Women
- 3 Human Rights Groups
- 3 Medicaid
- 3 Medical Bill Payment Assistance
 - 1 Cancer
 - 1 Spinal Cord Injuries
- 3 Mobile Health Care
 - 3 Homeless People
- 3 Prescription Drug Discount Cards
- 3 Property Tax Payment Assistance
- 3 Protection and Advocacy for Individuals with Disabilities
- 3 Public Libraries
- 3 State Administered SSI Supplement Programs
- 3 Suicide Prevention Hotlines
- 3 Telephone Bill Payment Assistance
- 2 Adult Protective Intervention/Investigation
- 2 Alcoholism Hotlines
- 2 Baby Clothing/Diaper Donation Programs
- 2 Bad Weather Shelters
 - 2 Homeless Individuals
- 2 Beds
- 2 Better Business Bureaus

- 2 Blind Mobility Aids

- 2 Older Adults
- 2 Building Inspection
- 2 Burial/Cremation Expense Assistance
- 2 Charities/Foundations/Funding Organizations
 - 2 Diseases/Disabilities
- 2 Child Custody/Visitation Assistance
 - 1 Domestic Violence Issues
 - 1 Fathers
- 2 Civil State Trial Courts
- 2 Clothing Vouchers
- 2 Consumer Fraud Reporting
- 2 Contraception
- 2 CPR Instruction
- 2 Crime Victim Compensation
- 2 Criminal History Records
- 2 Developmental Assessment
 - 1 Children
 - 1 Youth
- 2 Disability Insurance
- 2 Disaster Donations Matching Services
- 2 Driver License Reinstatement Assistance
- 2 Drug Detoxification
- 2 Drug Related Recovery Homes/Halfway Houses
- 2 Educational Grants
 - 1 Women
- 2 Employment Discrimination Assistance
 - 1 Disabilities Issues
- 2 Eye Screening
 - 2 Low Income
- 2 Families/Friends of Alcoholics Support Groups
- 2 Gas Bill Payment Assistance
- 2 General Counseling Services
- 2 General Paratransit/Community Ride Programs
- 2 General Relief Appeals/Complaints
- 2 Head Start Sites
- 2 Homeless Shelter: Families
- 2 Job Corps
- 2 Job Finding Assistance
 - 2 Nursing Assistants
- 2 Language Translation
 - 1 Hispanic/Latino Community
- 2 Legislative Advocacy

- 1 Disabilities Issues
- 1 Employment Issues * Disabilities Issues
- 2 Medicare
- 2 Mental Health Related Support Groups
 - 1 Depression * Bipolar Disorder
 - 1 Families/Friends of Mentally Ill
- 2 Mold Pollution Information
- 2 Neuter/Spay Services
 - 2 Low Income
- 2 Occasional Medical Equipment/Supplies
- 2 Personal Finances/Budget Counseling
- 2 Personal/Grooming Supplies
- 2 Pet Food
 - 1 Low Income * Diseases/Disabilities
- 2 Pregnancy Counseling
 - 1 Adolescents
- 2 Pregnancy Testing
- 2 Public Awareness/Education
 - 2 Drug Abuse Issues
- 2 Refugee Resettlement Services
- 2 Relapse Prevention Programs
 - 1 Drug Abusers
- 2 Runaway/Homeless Youth Hotlines
- 2 School Districts
- 2 Senior Housing Information and Referral
- 2 Separation/Divorce Support Groups
- 2 Sexual Assault Hotlines
- 2 Sexual/Love Addiction Support Groups
- 2 Small Business Development
- 2 Smoking Cessation
- 2 Social Model Drug Detoxification
- 2 Social Security Numbers
- 2 State Attorneys General
- 2 State Officials Offices
 - 2 Public Safety
- 2 Suicide Counseling
- 2 Technical/Trade Schools
- 2 Veterans Administration Hospitals
- 2 Yard Work
 - 1 Physical Disabilities
- 1 Adult Day Program Centers
- 1 Adult Psychiatric Hospitals
- 1 Air Pollution Control

- 1 Alcohol Abuse Education/Prevention
 - 1 Adolescents
- 1 Alcohol Detoxification
- 1 Alcoholism Counseling
 - 1 Adolescents
- 1 Alcoholism Related Recovery Homes/Halfway Houses
- 1 Animal Adoption
- 1 Animal Control
- 1 Animal Food/Supplies Donation Programs
- 1 Animal Lost and Found
- 1 Arbitration
- 1 Assistive Technology Equipment
- 1 Automobile Sales Complaints
- 1 Baby Furniture
- 1 Bathroom Modifications
- 1 Benefits Assistance
 - 1 Disabilities Issues
- 1 Birth Certificates
- 1 Birthday Programs
- 1 Budget and Finance Offices
- 1 Bullying Prevention
- 1 Caregiver/Care Receiver Support Groups
- 1 Cell Phone Donation Programs
- 1 Child Care Centers
- 1 Child Care Subsidies
- 1 Child Passenger Safety Seats
 - 1 Infants/Toddlers
- 1 Children's Protective Services
- 1 Codependents Anonymous Support Groups
- 1 Community Colleges
- 1 Companion Dogs
- 1 Companionship
- 1 Comprehensive Immigration/Naturalization Services
- 1 Computer Classes
- 1 Computer Donation Programs
- 1 Constitutional/Civil Rights Groups
- 1 Correctional Facility Complaints
- 1 County Supervisors Offices
- 1 Court Ordered DUI Evaluations
- 1 Credit Reports
- 1 Criminal State Trial Courts
- 1 Debt Consolidation Services
- 1 Diapers

- 1 Disability Related Counseling
 - 1 Blindness
- 1 Disability Related Sports
- 1 Domestic Violence Support Groups
- 1 Donation Drop Off Points
- 1 Drug Abuse Counseling
- 1 Drug Abuse Education/Prevention
- 1 Drug Crime Reporting
- 1 DUI Offender Programs
- 1 Emergency Room Care
- 1 Emergency Veterinary Services
- 1 Ethnic Advocacy Groups
 - 1 African American Community
- 1 Extended Day Care
- 1 Facilities/Community Centers
- 1 Family Caregiver Subsidies
- 1 Family Counseling
- 1 Family Law Courts
- 1 Farm Associations
- 1 Federal Income Tax Information
- 1 Fire Services
- 1 Friendly Visiting
- 1 Gas Money
- 1 Gay/Lesbian/Bisexual/Transgender Advocacy Groups
- 1 GED Instruction
- 1 GED Test Sites
- 1 Government Consumer Protection Agencies
- 1 Government Information Lines
 - 1 Unemployment Recipients
- 1 Health Related Support Groups
 - 1 Hepatitis
- 1 HIV Testing
- 1 Home Barrier Removal Loans
- 1 Home Based Mental Health Services
- 1 Home Purchase Loans
- 1 Homebuyer/Home Purchase Counseling
- 1 Homeless Advocacy Groups
- 1 Homeless Shelter
- 1 Homemaker Assistance
- 1 Hospice Care
- 1 Household Goods Donation Programs
- 1 Housing Discrimination Assistance
- 1 Immigrant Visa Application Filing Assistance

- 1 In Home Adult Day Programs
- 1 Individual Advocacy
 - 1 Disabilities Issues
- 1 Inpatient Rehabilitation
- 1 Insulin Injection Supplies
- 1 Insurance Complaints
- 1 Internet Crime Reporting
- 1 Internet Support Groups
 - 1 Sexual/Love Addiction
- 1 Job Interview Training
- 1 Juvenile Delinquency Prevention
- 1 LADC
- 1 Landlord/Tenant Dispute Resolution
- 1 Language Interpretation
- 1 Legal Associations
- 1 Legal Representation
 - 1 Domestic Violence Issues
- 1 Life Skills Education
- 1 Long Term Care Ombudsman Programs
- 1 Low Income Home Loans
- 1 Maternity Clothing
- 1 Maternity Homes
- 1 Mediation
 - 1 Families
- 1 Medicaid (QMB, SLMB, QDWI)
- 1 Medicaid Appeals/Complaints
- 1 Medical Equipment/Supplies
- 1 Medical Expense Assistance
 - 1 Burns
- 1 Mental Health Facility Complaints
- 1 Mental Health Halfway Houses
- 1 Mercy Flights
- 1 Military Records
- 1 Mobile Eye Care
 - 1 Homeless People
- 1 Mortgage Foreclosure Information
- 1 Motor Vehicle Titles
- 1 Non-Medically Assisted Alcohol Detoxification
- 1 Nurse Complaints
- 1 Outreach Programs
 - 1 Homeless Veterans
- 1 Parent Counseling
- 1 Parent Support Groups

- 1 Parents of Children with Disabilities
 - 1 Parenting Helplines
 - 1 Parking Ticket Fine Collection Offices
 - 1 Paternity/Maternity Establishment
 - 1 Pest Control
 - 1 Pest Identification
 - 1 Pre-Existing Condition Insurance Plan
 - 1 Probate Courts
 - 1 Probation/Parole Violations Reporting
 - 1 Public Colleges/Universities
 - 1 Public Health Advisories
 - 1 Public Health Permits
 - 1 Red Cross Disaster Service Centers
 - 1 Reverse Mortgage Programs
 - 1 Ride Sharing Programs
 - 1 Scholarships
 - 1 Security Deposit Assistance
 - 1 Senior Community Service Employment Programs
 - 1 Sexual Assault/Incest Support Groups
 - 1 Sexually Transmitted Disease Screening
 - 1 Shared Housing Facilities
 - 1 Chronic/Severe Mental Illness
 - 1 Skilled Nursing Facilities
 - 1 Small Business Loans
 - 1 Small Claims Courts
 - 1 Sober Living Homes for Recovering Alcoholics
 - 1 Social Security Burial Benefits
 - 1 Special Education Advocacy
 - 1 Deafness * Hard of Hearing
 - 1 State Government Information Lines
 - 1 State Legislature Offices
 - 1 TANF Appeals/Complaints
 - 1 Tax Preparation Assistance
 - 1 Telecommunication Relay Services
 - 1 Toll Road/Bridge Passes
 - 1 Transportation Expense Assistance
 - 1 Families of Military Personnel/Veterans * Active Military
 - 1 Transportation Information Clearinghouses/511 Services
 - 1 United States Attorney
 - 1 Utility Deposit Assistance
 - 1 Vaccine Information
 - 1 Veteran Disability
 - 1 Veteran Home Loans

- 1 Water Bill Payment Assistance
- 1 Weather Reports
- 1 Welfare Fraud Reporting
- 1 Winter Clothing
- 1 Workers Compensation
- 1 Workshops/Symposiums
 - 1 Parents
- 1 Youth Community Service Programs
 - 1 Court Referred Individuals