

2-1-1 NH

Caller's County and Top 20 Call Categories

6/11/2008 to 7/11/2008

Total Calls in Date Range: 582

185 Hillsborough County

21	Rent Payment Assistance
20	Rent Payment Assistance
1	At Risk Homeless
1	Families of Military Personnel
20	Specialized Information and Referral
5	Homeless Families
4	Homeless Individuals
4	Older Adults
2	Disabilities Issues
1	Anxiety Disorders
1	Diseases/Disabilities
1	Mental Health Issues
1	Multiple Sclerosis
1	Physical Disabilities
19	Temporary Financial Aid
18	Temporary Financial Aid
1	Diseases/Disabilities
10	Electric Bill Payment Assistance
10	Food Pantries
9	Food Stamps
9	Heating Fuel Bill Payment Assistance
6	Homeless Financial Assistance Programs
6	Homeless Shelter
5	Lawyer Referral Services
3	Low Income
1	Lawyer Referral Services
1	Bankruptcy Assistance

- 5 Legal Counseling
 - 2 Low Income * Consumer Law
 - 1 Legal Counseling
 - 1 Low Income
 - 1 Low Income * Benefits Assistance
 - 1 Protection and Advocacy for Individuals with Disabilities
- 4 411 Call
- 4 Medical Transportation
- 4 Prescription Expense Assistance
- 4 Section 8 Rental Certificates
- 4 Transitional Shelter
 - 1 Alcohol Abusers
 - 1 Homeless Families
 - 1 Pregnant Women
 - 1 Single Mothers
- 4 Utility Bill Payment Assistance
- 3 Alcohol Detoxification
- 3 Inpatient Alcoholism Treatment
- 3 Outpatient Drug Detoxification

102 Merrimack County

- 17 Rental Deposit Assistance
 - 16 Rental Deposit Assistance
 - 1 At Risk Homeless
- 9 Specialized Information and Referral
 - 4 Homeless Individuals
 - 2 Disabilities Issues
 - 2 Homeless Families
 - 1 Older Adults
 - 1 Physical Disabilities
- 8 Rent Payment Assistance
 - 8 Rent Payment Assistance
 - 1 At Risk Homeless

- 5 411 Call
- 5 Homeless Shelter
 - 2 Families
 - 2 Women
 - 1 Men
- 5 Low Cost/Below Market Rental Housing
- 4 Section 8 Rental Certificates
- 3 Undesignated Temporary Financial Aid
- 2 Agency Update
- 2 Comprehensive Information and Referral
- 2 Dentures
- 2 Follow Up Call
- 2 Homeless Financial Assistance Programs
- 2 Hospitals
- 2 Lawyer Referral Services
 - 2 Low Income
- 2 Legal Counseling
 - 1 Legal Counseling
 - 1 Low Income * Consumer Law
- 2 Legal Information Lines
 - 1 Legal Information Lines
 - 1 Low Income
- 2 Medical Transportation
- 2 Physician Referral Services
- 2 Social Security Disability

85 Rockingham County

- 13 Specialized Information and Referral
 - 4 Homeless Families
 - 3 Homeless Individuals
 - 2 Caregivers
 - 1 Deafness
 - 1 Disabilities Issues
 - 1 Families/Friends of Chronically Ill
 - 1 Huntington's Disease
 - 1 Military Personnel

- 9 Undesignated Temporary Financial Aid

- 8 Electric Bill Payment Assistance

- 8 Rent Payment Assistance
 - 5 Rent Payment Assistance
 - 3 At Risk Homeless

- 7 Food Pantries

- 6 Heating Fuel Bill Payment Assistance

- 4 Utility Bill Payment Assistance

- 3 Food Stamps

- 3 Homeless Shelter
 - 1 Families
 - 1 Men
 - 1 Women

- 3 Legal Counseling
 - 1 Legal Counseling
 - 1 Low Income
 - 1 Welfare Rights Assistance

- 3 Low Cost/Below Market Rental Housing

- 3 Rental Deposit Assistance

- 2 Administrative Entities
 - 1 Adult Education
 - 1 Energy Information Lines

- 2 Clothing
- 2 Domestic Violence Hotlines
- 2 Home Delivered Meals
 - 1 Disabilities
 - 1 Older Adults
- 2 Homeless Financial Assistance Programs
- 2 Housing Authorities
- 2 Job Finding Assistance
- 2 Medical Transportation
 - 1 Medical Transportation
 - 1 Cancer

51 Belknap County

- 7 Temporary Financial Aid
- 6 Rent Payment Assistance
- 5 Rental Deposit Assistance
- 5 Specialized Information and Referral
 - 2 Homeless Families
 - 1 Disabilities Issues
 - 1 Homeless Individuals
 - 1 Older Adults
 - 1 Physical Disabilities
- 4 Medical Transportation
 - 3 Medical Transportation
 - 1 Older Adults
- 3 Food Pantries
- 3 Heating Fuel Bill Payment Assistance
- 3 Low Cost/Below Market Rental Housing
- 3 Section 8 Rental Certificates

- 3 Section 8 Rental Certificates
 - 1 Diseases/Disabilities
- 2 Community Clinics
- 2 Dental Care
 - 1 Children
 - 1 Low Income
- 2 Disability Related Transportation
 - 2 Medicaid/Medi-Cal Recipients
- 2 Foreclosure Assistance
 - 1 Foreclosure Assistance
 - 1 Telephone Crisis Intervention
- 2 Mortgage Payment Assistance
- 2 Referral to Physicians Accepting Medicaid/Medi-Cal
- 2 Social Health Insurance
 - 2 Children
- 2 Social Security Disability Applications
- 1 411 Call
- 1 Automobile Donation Programs
- 1 Automobile Purchase Loans

31 Strafford County

- 5 Specialized Information and Referral
 - 3 Homeless Individuals
 - 1 Blindness
 - 1 Homeless Families
- 3 Food Pantries
- 3 Homeless Shelter
 - 1 Families
 - 1 Men
 - 1 Women

- 3 Rent Payment Assistance
- 3 Rental Deposit Assistance
- 3 Undesignated Temporary Financial Aid
- 2 Low Cost/Below Market Rental Housing
- 2 Section 8 Rental Certificates
- 2 Utility Bill Payment Assistance
- 1 Burial Expense Assistance
- 1 Comprehensive Information and Referral
- 1 Constitutional/Civil Rights Groups
- 1 Electric Bill Payment Assistance
- 1 Food Stamps
- 1 Health Insurance
- 1 Health Related Support Groups
 - 1 Cancer
- 1 Heating Fuel Bill Payment Assistance
- 1 Home Delivered Meals
 - 1 Older Adults

21 Grafton County

- 4 Specialized Information and Referral
 - 2 Homeless Individuals
 - 1 Aging Issues
 - 1 Disabilities Issues
- 3 Electric Bill Payment Assistance
- 3 Food Pantries
- 3 Rent Payment Assistance

- 3 Rental Deposit Assistance
- 2 Automobile Donation Programs
- 2 Family Counseling
- 2 Physician Referrals
 - 1 Physician Referrals
 - 1 Dental Care * Medicaid/Medi-Cal Recipients
- 1 Adolescent/Youth Counseling
- 1 Agency Update
- 1 Benefits Assistance
 - 1 Older Adults
- 1 Child Care Resource and Referral
- 1 Community Clinics
 - 1 People Without Health Insurance
- 1 Dental Care
 - 1 Low Income
 - 1 Medicaid/Medi-Cal Recipients
- 1 Food Stamps
- 1 Foreclosure Assistance

16 Cheshire County

- 3 Heating Fuel Bill Payment Assistance
- 3 Prescription Expense Assistance
- 2 Dental Care
 - 2 Low Income
- 2 Food Stamps
- 2 Prescription Drug Discount Cards
- 2 Prescription Drug Patient Assistance Programs

- 2 Prescription Medication Services
 - 1 Prescription Medication Services
 - 1 Low Income
- 2 Undesignated Temporary Financial Aid
- 1 Day Camps
- 1 Day Care
- 1 Dentures
- 1 Diversion Programs
 - 1 Juvenile Offenders
- 1 Food Pantries
- 1 Gas Bill Payment Assistance
- 1 Glasses/Contact Lenses
- 1 Home Equity Conversions
- 1 Homeless Shelter
 - 1 Families
- 1 Lawyer Referral Services
 - 1 Personal Injury Assistance
- 1 Licensing/Certification/Accreditation
 - 1 Insurance Issues
- 1 Medicaid/Medi-Cal Applications
- 1 Mortgage Payment Assistance

11 Carroll County

- 5 Undesignated Temporary Financial Aid
- 3 Electric Bill Payment Assistance
- 2 411 Call

- 2 Heating Fuel Bill Payment Assistance
- 2 Utility Bill Payment Assistance
- 1 Comprehensive Outpatient Drug Abuse Treatment
- 1 Dental Associations
- 1 Dental Referrals
- 1 Disability Related Transportation
- 1 Food Pantries
- 1 Government Surplus Food Distribution Sites
- 1 Medicare Counseling
- 1 Mercy Flights
- 1 Outpatient Drug Detoxification

10 Sullivan County

- 3 Temporary Financial Aid
 - 1 Temporary Financial Aid
 - 1 Navy Personnel
 - 1 Veterans
- 2 Food Pantries
- 2 Utility Bill Payment Assistance
- 1 Eviction Assistance
- 1 Inpatient Drug Abuse Treatment
- 1 Property Tax Payment Assistance
- 1 Relapse Prevention Programs
 - 1 Drug Abusers
- 1 Scholarships
 - 1 Women
- 1 Soup Kitchens

- 1 Student Financial Aid
- 1 TANF Applications
- 1 Transportation Expense Assistance
 - 1 Navy Personnel

9 Coos County

- 1 411 Call
- 1 Food Pantries
- 1 Government Surplus Food Distribution Sites
- 1 Residential Substance Abuse Treatment
 - 1 Women
- 1 Section 8 Rental Certificates
- 1 Section 8/Rental Assistance Program Rental Listings
- 1 Specialized Information and Referral
 - 1 Older Adults
- 1 Tax Information

44 Caller did not wish to identify the location they were calling from

- 4 Comprehensive Information and Referral
- 1 Agency Update – Agency called to update their information with 2-1-1 NH
- 1 Lawyer Referral Services
 - 1 Low Income
- 1 Rental Deposit Assistance
- 1 Social Security Disability
- 1 Specialized Information and Referral
 - 1 Homeless Individuals
- 1 Utility Bill Payment Assistance

Calls Coming From Outside of NH

Total # of Calls: 19

- 4 Comprehensive Information and Referral
- 1 Benefits Assistance
 - 1 Veterans
- 1 Senior Housing Information and Referral
- 1 Elder Abuse Reporting
- 1 Adult Protective Intervention/Investigation
- 1 Crime Reporting
- 1 Elder Abuse Reporting
- 1 Home Nursing
- 1 Specialized Information and Referral
 - 1 Aging Issues
- 1 Rental Deposit Assistance
- 1 WIC Applications/Certification
- 1 Medical Transportation
 - 1 Older Adults
- 1 Clothing Donation Programs
 - 1 Work Clothing
- 1 Child Care Resource and Referral
- 1 Dental Bill Payment Assistance
- 1 Dental Care
 - 1 Low Income