

**2-1-1 NH**  
**Statistical Report**  
**Caller's County and Referred Services and Referred Targets**  
**6/11/2008 to 7/11/2008**  
 Total Calls in Date Range: 582

<b>185</b>	<b>(31.787%) Hillsborough</b>	
21	(11.351%) Rent Payment Assistance	
20	(95.238%) General Rent Payment Assistance	
1	(4.762%) At Risk Homeless	
1	(4.762%) Families of Military Personnel	
20	(10.811%) Specialized Information and Referral	
5	(25.000%) Homeless Families	
4	(20.000%) Homeless Individuals	
4	(20.000%) Older Adults	
2	(10.000%) Disabilities Issues	
1	(5.000%) Anxiety Disorders	
1	(5.000%) Diseases/Disabilities	
1	(5.000%) Mental Health Issues	
1	(5.000%) Multiple Sclerosis	
1	(5.000%) Physical Disabilities	
19	(10.270%) Undesignated Temporary Financial Aid	
18	(94.737%) General Undesignated Temp. Financial Aid	
1	(5.263%) Diseases/Disabilities	
10	(5.405%) Electric Bill Payment Assistance	
10	(100%) General Electric Bill Payment Assistance	
10	(5.405%) Food Pantries	
9	(4.865%) Food Stamps	
9	(4.865%) Heating Fuel Bill Payment Assistance	
6	(3.243%) Homeless Financial Assistance Programs	
6	(3.243%) Homeless Shelter	
5	(83.333%) Families	
1	(16.667%) Women	
5	(2.703%) Lawyer Referral Services	
3	(60.000%) Low Income	
1	(20.000%) General Lawyer Referral Services	
1	(20.000%) Bankruptcy Assistance	
5	(2.703%) Legal Counseling	
2	(40.000%) Low Income * Consumer Law	
1	(20.000%) General Legal Counseling	
1	(20.000%) Low Income	

- 1 (20.000%) Low Income \* Benefits Assistance
- 1 (20.000%) Protection and Advocacy for Individuals with Disabilities
- 4 (2.162%) 411 Call
- 4 (2.162%) Medical Transportation
- 4 (2.162%) Prescription Expense Assistance
- 4 (2.162%) Section 8 Rental Certificates
- 4 (2.162%) Transitional Shelter
  - 1 (25.000%) Alcohol Abusers
  - 1 (25.000%) Homeless Families
  - 1 (25.000%) Pregnant Women
  - 1 (25.000%) Single Mothers
- 4 (2.162%) Utility Bill Payment Assistance
- 3 (1.622%) Alcohol Detoxification
- 3 (1.622%) Inpatient Alcoholism Treatment
- 3 (1.622%) Outpatient Drug Detoxification
- 3 (1.622%) Physician Referrals
- 3 (100%) Dental Care \* Medicaid/Medi-Cal Recipients
- 3 (1.622%) Social Security Disability Applications
- 3 (1.622%) Street Outreach Programs
  - 2 (66.667%) Homeless Families
  - 1 (33.333%) Homeless Veterans
- 3 (1.622%) Subsidized Rental Housing
- 3 (1.622%) Volunteer Opportunities
- 2 (1.081%) Bus Fare/Gas Money
- 2 (1.081%) Child Care Provider Training
- 2 (1.081%) Community Mental Health Agencies
- 2 (1.081%) Comprehensive Information and Referral
- 2 (1.081%) Credit Counseling
- 2 (1.081%) Emergency Shelter

- 2 (100%) Homeless Families
- 2 (1.081%) Gas Bill Payment Assistance
- 2 (1.081%) Home Nursing
- 2 (1.081%) Home Rehabilitation/Repair
  - 1 (50.000%) Not Recorded
  - 1 (50.000%) Diseases/Disabilities
  - 1 (50.000%) Older Adults
- 2 (1.081%) Housing Authorities
- 2 (1.081%) Medical Information Lines
- 2 (1.081%) Methadone Detoxification
- 2 (1.081%) Mortgage Payment Assistance
- 2 (1.081%) Municipal Police
- 2 (1.081%) Prescription Medication Services
  - 1 (50.000%) General Prescription Medication Services
  - 1 (50.000%) Low Income
- 2 (1.081%) Rental Deposit Assistance
  - 1 (50.000%) General Rental Deposit Assistance
  - 1 (50.000%) At Risk Homeless
- 1 (0.541%) Administrative Entities
  - 1 (100%) Health Care \* People Without Health Insurance
- 1 (0.541%) Adolescent/Youth Counseling
- 1 (0.541%) Adult Day Programs
- 1 (0.541%) Agency Update
- 1 (0.541%) Alcohol Dependency Support Groups
- 1 (0.541%) Alcohol Related Crisis Intervention
- 1 (0.541%) Alcoholism Counseling
- 1 (0.541%) Automobile Donation Programs
- 1 (0.541%) Baby Clothing
- 1 (0.541%) Bankruptcy Courts

- 1 (0.541%) Bathroom Modifications
- 1 (0.541%) Benefits Assistance
  - 1 (100%) Veterans
- 1 (0.541%) Career Counseling
  - 1 (100%) Young Adults
- 1 (0.541%) Career Exploration
- 1 (0.541%) Caregiver Training
  - 1 (100%) Developmental Disabilities
- 1 (0.541%) Case/Care Management
  - 1 (100%) Developmental Disabilities
- 1 (0.541%) Cell Phone Donation Programs
- 1 (0.541%) Centers for Independent Living
  - 1 (100%) Not Recorded
- 1 (0.541%) Child Care Resource and Referral
- 1 (0.541%) Child Passenger Safety Seats
  - 1 (100%) Infants/Toddlers
- 1 (0.541%) Child Support Assistance/Enforcement
- 1 (0.541%) Clothing Donation Programs
- 1 (0.541%) Community Clinics
  - 1 (100%) People Without Health Insurance
- 1 (0.541%) Comprehensive Outpatient Alcoholism Treatment
- 1 (0.541%) Computers
- 1 (0.541%) Crisis Intervention
  - 1 (100%) Pregnant Teens
- 1 (0.541%) Debt Management
- 1 (0.541%) Dental Care
  - 1 (100%) Disability Recipients
- 1 (0.541%) Developmental Assessment
  - 1 (100%) Children
- 1 (0.541%) Developmentally Disabled Activity Centers
- 1 (0.541%) Disability Related Transportation
- 1 (0.541%) Disease/Disability Information
- 1 (0.541%) Donation Matching Services

- 1 (0.541%) Drug Abuse Counseling
- 1 (0.541%) Drug Dependency Support Groups
- 1 (0.541%) Emergency Funds
- 1 (100%) Parents of Children with Disabilities \* Cancer
- 1 (0.541%) Emergency Room Care
- 1 (0.541%) Eviction Assistance
- 1 (0.541%) Family Counseling
- 1 (0.541%) Federal Income Tax Information
- 1 (0.541%) Fire Services
- 1 (0.541%) Food Cooperatives
- 1 (0.541%) Food Stamp Applications
- 1 (0.541%) Food Vouchers
- 1 (0.541%) Glasses Donation Programs
- 1 (0.541%) Glasses/Contact Lenses
- 1 (0.541%) Government Surplus Food Distribution Sites
- 1 (0.541%) Health Insurance
- 1 (0.541%) Home Improvement/Accessibility
- 1 (0.541%) Home Rehabilitation/Repair Grants
- 1 (0.541%) Household Goods Donation Programs
- 1 (0.541%) Household Goods Vouchers
- 1 (0.541%) Housing Counseling
- 1 (0.541%) Independent Living Options for Older Adults
- 1 (0.541%) Individual Counseling

- 1 (0.541%) Infant Goods Donation Programs
- 1 (0.541%) Inpatient Drug Detoxification
- 1 (0.541%) Inpatient Medical Alcohol Detoxification
- 1 (0.541%) Job Corps
- 1 (0.541%) Job Finding Assistance
- 1 (0.541%) Legal Information Lines
- 1 (0.541%) Medicaid/Medi-Cal Appeals/Complaints
- 1 (0.541%) Medicaid/Medi-Cal Applications
- 1 (0.541%) Medical Bill Payment Assistance
- 1 (0.541%) Medicare Counseling
  - 1 (100%) Prescription Drug Issues
- 1 (0.541%) Mental Health Drop In Centers
- 1 (0.541%) Mutual Support Groups
  - 1 (100%) High Risk Infants/Children
  - 1 (100%) Parents of Children with Disabilities
- 1 (0.541%) Outpatient Medical Alcohol Detoxification
- 1 (0.541%) Parenting Skills Development
- 1 (0.541%) Prescription Drug Discount Cards
- 1 (0.541%) Prescription Drug Patient Assistance Programs
- 1 (0.541%) Resume Preparation Assistance
- 1 (0.541%) Senior Housing Information and Referral
- 1 (0.541%) Senior Ride Programs
- 1 (0.541%) Social Security Disability
- 1 (0.541%) Soup Kitchens
- 1 (0.541%) State Supplement Programs
  - 1 (100%) Diseases/Disabilities

1	(0.541%)	Student Financial Aid
1	(0.541%)	Substance Abuse Counseling
1	(0.541%)	Suicide Counseling
1	(0.541%)	Tax Information
1	(0.541%)	Transitional Residential Substance Abuse Services
1	(0.541%)	Transportation Expense Assistance
1	(100%)	Homeless Individuals
1	(0.541%)	Unemployment Insurance
1	(0.541%)	Volunteer Recruitment/Placement
1	(100%)	Older Adult Volunteers
1	(0.541%)	Wheelchairs/Wheeled Mobility
1	(0.541%)	WIC Applications/Certification
1	(0.541%)	Youth Community Service Programs
1	(0.541%)	Youth/Student Support Groups
1	(100%)	Disabilities Issues
<b>102</b>	<b>(17.526%)</b>	<b>Merrimack</b>
17	(16.667%)	Rental Deposit Assistance
16	(94.118%)	General Rental Deposit Assistance
1	(5.882%)	At Risk Homeless
9	(8.824%)	Specialized Information and Referral
4	(44.444%)	Homeless Individuals
2	(22.222%)	Disabilities Issues
2	(22.222%)	Homeless Families
1	(11.111%)	Older Adults
1	(11.111%)	Physical Disabilities
8	(7.843%)	Rent Payment Assistance
8	(100%)	General Rent Payment Assistance
1	(12.500%)	At Risk Homeless
5	(4.902%)	411 Call
5	(4.902%)	Homeless Shelter
2	(40.000%)	Families
2	(40.000%)	Women
1	(20.000%)	Men
5	(4.902%)	Low Cost/Below Market Rental Housing

- 4 (3.922%) Section 8 Rental Certificates
- 3 (2.941%) Undesignated Temporary Financial Aid
- 2 (1.961%) Agency Update
- 2 (1.961%) Comprehensive Information and Referral
- 2 (1.961%) Dentures
- 2 (1.961%) Follow Up Call
- 2 (1.961%) Homeless Financial Assistance Programs
- 2 (1.961%) Hospitals
- 2 (1.961%) Lawyer Referral Services
  - 2 (100%) Low Income
- 2 (1.961%) Legal Counseling
  - 1 (50.000%) General Legal Counseling
  - 1 (50.000%) Low Income \* Consumer Law
- 2 (1.961%) Legal Information Lines
  - 1 (50.000%) Legal Information Lines
  - 1 (50.000%) Low Income
- 2 (1.961%) Medical Transportation
- 2 (1.961%) Physician Referral Services
- 2 (1.961%) Social Security Disability
- 1 (0.980%) Benefits Assistance
- 1 (0.980%) Burial Expense Assistance
- 1 (0.980%) Child Care Resource and Referral
- 1 (0.980%) Child Support Assistance/Enforcement
- 1 (0.980%) Children's Protective Services
- 1 (0.980%) Community Clinics
  - 1 (100%) Children
- 1 (0.980%) Community Mental Health Agencies
- 1 (0.980%) Computers



- 1 (0.980%) Day Programs for Adults with Developmental Disabilities
- 1 (0.980%) Debt Management
- 1 (0.980%) Dental Associations
- 1 (0.980%) Dental Care
  - 1 (100%) Low Income
- 1 (0.980%) Developmentally Disabled Activity Centers
- 1 (0.980%) Dog Guides
  - 1 (100%) Deafness
- 1 (0.980%) Domestic Violence Shelter
- 1 (0.980%) Elderly/Disabled Home Rental Listings
- 1 (0.980%) Electric Bill Payment Assistance
- 1 (0.980%) Eviction Assistance
- 1 (0.980%) Food Pantries
- 1 (0.980%) Food Stamp Applications
- 1 (0.980%) Food Stamps
- 1 (0.980%) Gas Bill Payment Assistance
- 1 (0.980%) Health Related Support Groups
  - 1 (100%) Cancer
- 1 (0.980%) Heating Fuel Bill Payment Assistance
- 1 (0.980%) Home Health Aides
- 1 (0.980%) Home Health Care
  - 1 (100%) Frail Elderly
- 1 (0.980%) Home Improvement/Accessibility
- 1 (0.980%) Homemaker Assistance
- 1 (0.980%) Housing Authorities
- 1 (0.980%) In Home Assistance

- 1 (0.980%) Individual Advocacy
  - 1 (100%) Disabilities Issues
- 1 (0.980%) Job Finding Assistance
- 1 (0.980%) Life Care Planning
- 1 (0.980%) Medical Bill Payment Assistance
- 1 (0.980%) Mortgage Payment Assistance
- 1 (0.980%) Parental Visitation Facilitation
- 1 (0.980%) Personal Financial Management Counseling
- 1 (0.980%) Retirement Counseling
- 1 (0.980%) Senior Community Service Employment Programs
- 1 (0.980%) Street Outreach Programs
  - 1 (100%) Homeless Individuals
- 1 (0.980%) Subsidized Rental Housing
- 1 (0.980%) Substance Abuse Counseling
- 1 (0.980%) Transportation Expense Assistance
  - 1 (100%) Homeless Individuals
- 1 (0.980%) Utility Bill Payment Assistance
- 1 (0.980%) Wheelchairs/Wheeled Mobility

**85 (14.605%) Rockingham**

- 13 (15.294%) Specialized Information and Referral
  - 4 (30.769%) Homeless Families
  - 3 (23.077%) Homeless Individuals
  - 2 (15.385%) Caregivers
  - 1 (7.692%) Deafness
  - 1 (7.692%) Disabilities Issues
  - 1 (7.692%) Families/Friends of Chronically Ill
  - 1 (7.692%) Huntington's Disease
  - 1 (7.692%) Military Personnel
- 9 (10.588%) Undesignated Temporary Financial Aid
- 8 (9.412%) Electric Bill Payment Assistance
- 8 (9.412%) Rent Payment Assistance

5	(62.500%)	General Rent Payment Assistance
3	(37.500%)	At Risk Homeless
1	(12.500%)	Homeless Families
7	(8.235%)	Food Pantries
6	(7.059%)	Heating Fuel Bill Payment Assistance
4	(4.706%)	Utility Bill Payment Assistance
3	(3.529%)	Food Stamps
3	(3.529%)	Homeless Shelter
1	(33.333%)	Families
1	(33.333%)	Men
1	(33.333%)	Women
3	(3.529%)	Legal Counseling
1	(33.333%)	Legal Counseling
1	(33.333%)	Low Income
1	(33.333%)	Welfare Rights Assistance
3	(3.529%)	Low Cost/Below Market Rental Housing
3	(3.529%)	Rental Deposit Assistance
2	(2.353%)	Administrative Entities
1	(50.000%)	Adult Education
1	(50.000%)	Energy Information Lines
2	(2.353%)	Clothing
2	(2.353%)	Domestic Violence Hotlines
2	(2.353%)	Home Delivered Meals
2	(100%)	Home Delivered Meals
1	(50.000%)	Older Adults
2	(2.353%)	Homeless Financial Assistance Programs
2	(2.353%)	Housing Authorities
2	(2.353%)	Job Finding Assistance
2	(2.353%)	Medical Transportation
1	(100%)	Medical Transportation
1	(50.000%)	Cancer
2	(2.353%)	Methadone Maintenance

- 2 (2.353%) Mortgage Payment Assistance
- 2 (2.353%) Transitional Shelter
  - 1 (50.000%) Homeless Families
  - 1 (50.000%) Homeless Individuals
- 1 (1.176%) Animal Rescue
- 1 (1.176%) Benefits Assistance
  - 1 (100%) Older Adults
- 1 (1.176%) Better Business Bureaus
- 1 (1.176%) Bus Fare/Gas Money
- 1 (1.176%) Centers for Independent Living
- 1 (1.176%) Community Clinics
  - 1 (100%) People Without Health Insurance
- 1 (1.176%) Community Mental Health Agencies
- 1 (1.176%) Comprehensive Information and Referral
- 1 (1.176%) Comprehensive Outpatient Substance Abuse Treatment
- 1 (1.176%) Crisis Intervention
  - 1 (100%) Mental Illness/Emotional Issues
- 1 (1.176%) Debt Management
- 1 (1.176%) Disability Related Transportation
- 1 (1.176%) Disaster Relief Services
- 1 (1.176%) Drug Detoxification
- 1 (1.176%) Food Stamp Applications
- 1 (1.176%) Furniture
- 1 (1.176%) Gas Bill Payment Assistance
- 1 (1.176%) Health Insurance
- 1 (1.176%) Hospitals
- 1 (1.176%) Juvenile Delinquency Prevention

- 1 (1.176%) Lawyer Referral Services
  - 1 (100%) Low Income
- 1 (1.176%) Nutrition Education
- 1 (1.176%) Obstetrics/Gynecology
- 1 (1.176%) Personal Emergency Response Systems
- 1 (1.176%) Physician Referral Services
- 1 (1.176%) Prescription Drug Discount Cards
- 1 (1.176%) Prescription Expense Assistance
- 1 (1.176%) Refugee Resettlement Services
- 1 (1.176%) Rooming Houses
- 1 (1.176%) Section 8 Rental Certificates
- 1 (1.176%) Social Security Disability Applications
- 1 (1.176%) State Unemployment Insurance
- 1 (1.176%) Street Outreach Programs
  - 1 (100%) Homeless Families
- 1 (1.176%) Transitional Case/Care Management
  - 1 (100%) Refugees/Entrants/Asylees
- 1 (1.176%) Transitional Residential Substance Abuse Services
- 1 (1.176%) Travelers Assistance
- 1 (1.176%) Veteran's Administration Hospitals
- 1 (1.176%) Wellness Programs
- 1 (1.176%) WIC Applications/Certification

**51 (8.763%) Belknap**

- 7 (13.725%) Undesignated Temporary Financial Aid
- 6 (11.765%) Rent Payment Assistance
- 5 (9.804%) Rental Deposit Assistance

- 5 (9.804%) Specialized Information and Referral
  - 2 (40.000%) Homeless Families
  - 1 (20.000%) Disabilities Issues
  - 1 (20.000%) Homeless Individuals
  - 1 (20.000%) Older Adults
  - 1 (20.000%) Physical Disabilities
- 4 (7.843%) Medical Transportation
  - 3 General Medical Transportation
  - 1 (25.000%) Older Adults
- 3 (5.882%) Food Pantries
- 3 (5.882%) Heating Fuel Bill Payment Assistance
- 3 (5.882%) Low Cost/Below Market Rental Housing
- 3 (5.882%) Section 8 Rental Certificates
  - 1 (33.333%) Diseases/Disabilities
- 2 (3.922%) Community Clinics
  - 2 (3.922%) Dental Care
    - 1 (50.000%) Children
    - 1 (50.000%) Low Income
  - 2 (3.922%) Disability Related Transportation
    - 2 (100%) Medicaid/Medi-Cal Recipients
  - 2 (3.922%) Foreclosure Assistance
    - 1 (50.000%) Telephone Crisis Intervention
- 2 (3.922%) Mortgage Payment Assistance
- 2 (3.922%) Referral to Physicians Accepting Medicaid/Medi-Cal
- 2 (3.922%) Social Health Insurance
  - 2 (100%) Children
- 2 (3.922%) Social Security Disability Applications
- 1 (1.961%) 411 Call
- 1 (1.961%) Automobile Donation Programs
- 1 (1.961%) Automobile Purchase Loans

- 1 (1.961%) Bereavement Support Groups
- 1 (1.961%) Better Business Bureaus
- 1 (1.961%) Centers for Independent Living
- 1 (1.961%) Community Foundations
- 1 (1.961%) Comprehensive Outpatient Alcoholism Treatment
- 1 (1.961%) Comprehensive Outpatient Substance Abuse Treatment
- 1 (1.961%) Crisis Intervention
- 1 (1.961%) Dental Bill Payment Assistance
  - 1 (100%) Navy Personnel
- 1 (1.961%) Electric Bill Payment Assistance
- 1 (1.961%) Family Counseling
  - 1 (100%) Children
- 1 (1.961%) Food Stamp Applications
- 1 (1.961%) Food Stamps
- 1 (1.961%) General Inquiry
- 1 (1.961%) Home Rehabilitation/Repair Grants
- 1 (1.961%) Home Rehabilitation/Repair Services
- 1 (1.961%) Homeless Financial Assistance Programs
- 1 (1.961%) Homeowner/Home Purchase Counseling
- 1 (1.961%) Housing Search and Information
  - 1 (100%) Diseases/Disabilities
- 1 (1.961%) Legal Information Lines
  - 1 (100%) Low Income
- 1 (1.961%) Low Cost Home Rental Listings
- 1 (1.961%) Medicare

- 1 (1.961%) Mental Health Hotlines
  - 1 (100%) Adolescents
- 1 (1.961%) Municipal Police
- 1 (1.961%) Prescription Expense Assistance
- 1 (1.961%) Prescription Medication Services
- 1 (1.961%) Property Tax Payment Assistance
- 1 (1.961%) Senior Housing Information and Referral
- 1 (1.961%) Senior Ride Programs
- 1 (1.961%) Social Security Disability
- 1 (1.961%) Street Outreach Programs
  - 1 (100%) Homeless Families
- 1 (1.961%) Subsidized Rental Housing
- 1 (1.961%) Substance Abuse Hotlines
- 1 (1.961%) Transportation Expense Assistance
- 1 (1.961%) USDA Rural Home Purchase Loan Programs

**31 (5.326%) Strafford**

- 5 (16.129%) Specialized Information and Referral
  - 3 (60.000%) Homeless Individuals
  - 1 (20.000%) Blindness
  - 1 (20.000%) Homeless Families
- 3 (9.677%) Food Pantries
- 3 (9.677%) Homeless Shelter
  - 1 (33.333%) Families
  - 1 (33.333%) Men
  - 1 (33.333%) Women
- 3 (9.677%) Rent Payment Assistance
- 3 (9.677%) Rental Deposit Assistance
- 3 (9.677%) Undesignated Temporary Financial Aid
- 2 (6.452%) Low Cost/Below Market Rental Housing



- 2 (6.452%) Section 8 Rental Certificates
  - 2 (100%) Not Recorded
- 2 (6.452%) Utility Bill Payment Assistance
- 1 (3.226%) Burial Expense Assistance
- 1 (3.226%) Comprehensive Information and Referral
- 1 (3.226%) Constitutional/Civil Rights Groups
- 1 (3.226%) Electric Bill Payment Assistance
- 1 (3.226%) Food Stamps
- 1 (3.226%) Health Insurance
- 1 (3.226%) Health Related Support Groups
  - 1 (100%) Cancer
- 1 (3.226%) Heating Fuel Bill Payment Assistance
- 1 (3.226%) Home Delivered Meals
  - 1 (100%) Older Adults
- 1 (3.226%) Hospice Care
- 1 (3.226%) Inpatient Drug Abuse Treatment
- 1 (3.226%) Medicaid/Medi-Cal Appeals/Complaints
- 1 (3.226%) Medicaid/Medi-Cal Applications
- 1 (3.226%) Prescription Expense Assistance
- 1 (3.226%) Senior Housing Information and Referral
- 1 (3.226%) Social Security Burial Benefits
- 1 (3.226%) Social Security Disability Applications
- 1 (3.226%) Subsidized Rental Housing

**21 (3.608%) Grafton**

- 4 (19.048%) Specialized Information and Referral
  - 2 (50.000%) Homeless Individuals
  - 1 (25.000%) Aging Issues
  - 1 (25.000%) Disabilities Issues

- 3 (14.286%) Electric Bill Payment Assistance
- 3 (14.286%) Food Pantries
- 3 (14.286%) Rent Payment Assistance
- 3 (14.286%) Rental Deposit Assistance
- 2 (9.524%) Automobile Donation Programs
- 2 (9.524%) Family Counseling
- 2 (9.524%) Physician Referrals
  - 1 (50.000%) Dental Care \* Medicaid/Medi-Cal Recipients
- 1 (4.762%) Adolescent/Youth Counseling
  - 1 (100%) Not Recorded
- 1 (4.762%) Agency Update
- 1 (4.762%) Benefits Assistance
  - 1 (100%) Older Adults
- 1 (4.762%) Child Care Resource and Referral
- 1 (4.762%) Community Clinics
  - 1 (100%) People Without Health Insurance
- 1 (4.762%) Dental Care
  - 1 (100%) Low Income
  - 1 (100%) Medicaid/Medi-Cal Recipients
- 1 (4.762%) Food Stamps
- 1 (4.762%) Foreclosure Assistance
- 1 (4.762%) General Inquiry
- 1 (4.762%) Government Surplus Food Distribution Sites
- 1 (4.762%) Homeless Financial Assistance Programs
- 1 (4.762%) Homeless Shelter
  - 1 (100%) Women
- 1 (4.762%) Medical Bill Payment Assistance
  - 1 (100%) Cancer
- 1 (4.762%) Medical Information Lines
- 1 (4.762%) Medical Transportation

	1	(100%) Cancer
	1	(4.762%) Mortgage Payment Assistance
	1	(4.762%) Prescription Medication Services
	1	(100%) Not Recorded
	1	(100%) Low Income
	1	(4.762%) Section 8 Rental Certificates
	1	(4.762%) Small Business Development
	1	(4.762%) Social Security Disability Applications
	1	(4.762%) Street Outreach Programs
	1	(100%) Homeless Individuals
	1	(4.762%) Telephone Bill Payment Assistance
	1	(4.762%) Therapist Referrals
	1	(100%) Families of Military Personnel
	1	(4.762%) Undesignated Temporary Financial Aid
	1	(4.762%) Work Clothing
	1	(100%) Women
<b>16</b>	<b>(2.749%)</b>	<b>Cheshire</b>
	3	(18.750%) Heating Fuel Bill Payment Assistance
	3	(18.750%) Prescription Expense Assistance
	2	(12.500%) Dental Care
	2	(100%) Low Income
	2	(12.500%) Food Stamps
	2	(12.500%) Prescription Drug Discount Cards
	2	(12.500%) Prescription Drug Patient Assistance Programs
	2	(12.500%) Prescription Medication Services
	1	(50.000%) Not Recorded
	1	(50.000%) Low Income
	2	(12.500%) Undesignated Temporary Financial Aid
	1	(6.250%) Day Camps
	1	(6.250%) Day Care
	1	(6.250%) Dentures

- 1 (6.250%) Diversion Programs
  - 1 (100%) Juvenile Offenders
- 1 (6.250%) Food Pantries
- 1 (6.250%) Gas Bill Payment Assistance
- 1 (6.250%) Glasses/Contact Lenses
- 1 (6.250%) Home Equity Conversions
- 1 (6.250%) Homeless Shelter
  - 1 (100%) Families
- 1 (6.250%) Lawyer Referral Services
  - 1 (100%) Personal Injury Assistance
- 1 (6.250%) Licensing/Certification/Accreditation
  - 1 (100%) Insurance Issues
- 1 (6.250%) Medicaid/Medi-Cal Applications
- 1 (6.250%) Mortgage Payment Assistance
- 1 (6.250%) Rental Deposit Assistance
- 1 (6.250%) Specialized Information and Referral
  - 1 (100%) Homeless Individuals
- 1 (6.250%) Temporary Financial Aid
  - 1 (100%) Brain Tumors
- 1 (6.250%) Utility Bill Payment Assistance
- 11 (1.890%) Carroll**
  - 5 (45.455%) Undesignated Temporary Financial Aid
  - 3 (27.273%) Electric Bill Payment Assistance
  - 2 (18.182%) 411 Call
  - 2 (18.182%) Heating Fuel Bill Payment Assistance
  - 2 (18.182%) Utility Bill Payment Assistance
  - 1 (9.091%) Comprehensive Outpatient Drug Abuse Treatment
  - 1 (9.091%) Dental Associations
  - 1 (9.091%) Dental Referrals

- 1 (9.091%) Disability Related Transportation
- 1 (9.091%) Food Pantries
- 1 (9.091%) Government Surplus Food Distribution Sites
- 1 (9.091%) Medicare Counseling
- 1 (9.091%) Mercy Flights
- 1 (9.091%) Outpatient Drug Detoxification
- 1 (100%) Not Recorded
- 10 (1.718%) Sullivan**
  - 3 (30.000%) Undesignated Temporary Financial Aid
    - 1 (33.333%) Not Recorded
    - 1 (33.333%) Navy Personnel
    - 1 (33.333%) Veterans
  - 2 (20.000%) Food Pantries
  - 2 (20.000%) Utility Bill Payment Assistance
  - 1 (10.000%) Eviction Assistance
  - 1 (10.000%) Inpatient Drug Abuse Treatment
  - 1 (10.000%) Property Tax Payment Assistance
  - 1 (10.000%) Relapse Prevention Programs
    - 1 (100%) Drug Abusers
  - 1 (10.000%) Scholarships
    - 1 (100%) Women
  - 1 (10.000%) Soup Kitchens
  - 1 (10.000%) Student Financial Aid
  - 1 (10.000%) TANF Applications
  - 1 (10.000%) Transportation Expense Assistance
    - 1 (100%) Navy Personnel
- 9 (1.546%) Coos**
  - 1 (11.111%) 411 Call
  - 1 (11.111%) Food Pantries

- 1 (11.111%) Government Surplus Food Distribution Sites
- 1 (11.111%) Residential Substance Abuse Treatment
  - 1 (100%) Women
- 1 (11.111%) Section 8 Rental Certificates
- 1 (11.111%) Section 8/Rental Assistance Program Rental Listings
- 1 (11.111%) Specialized Information and Referral
  - 1 (100%) Older Adults
- 1 (11.111%) Tax Information

**44 (7.560%) Not Recorded – Caller did not wish to identify their location**

- 4 (9.091%) Comprehensive Information and Referral
  - 4 (100%) Not Recorded
- 1 (2.273%) Agency Update
  - 1 (100%) Not Recorded
- 1 (2.273%) Lawyer Referral Services
  - 1 (100%) Low Income
- 1 (2.273%) Rental Deposit Assistance
  - 1 (100%) Not Recorded
- 1 (2.273%) Social Security Disability
  - 1 (100%) Not Recorded
- 1 (2.273%) Specialized Information and Referral
  - 1 (100%) Homeless Individuals
- 1 (2.273%) Utility Bill Payment Assistance
  - 1 (100%) Not Recorded

**Calls Coming From Counties Outside of NH**

- 2 (0.344%) Cumberland
  - 1 (50.000%) Benefits Assistance
    - 1 (100%) Veterans
  - 1 (50.000%) Senior Housing Information and Referral
    - 1 (100%) Not Recorded
- 2 (0.344%) Plymouth
  - 2 (100%) Comprehensive Information and Referral
    - 2 (100%) Not Recorded
- 2 (0.344%) York
  - 1 (50.000%) Comprehensive Information and Referral
    - 1 (100%) Not Recorded
- 1 (0.172%) Broward
  - 1 (100%) Elder Abuse Reporting

		1	(100%) Not Recorded
1	(0.172%) Caledonia		
		1	(100%) Adult Protective Intervention/Investigation
		1	(100%) Not Recorded
		1	(100%) Crime Reporting
		1	(100%) Not Recorded
		1	(100%) Elder Abuse Reporting
		1	(100%) Not Recorded
		1	(100%) Home Nursing
		1	(100%) Not Recorded
		1	(100%) Specialized Information and Referral
		1	(100%) Aging Issues
1	(0.172%) Cook		
		1	(100%) Rental Deposit Assistance
		1	(100%) Not Recorded
1	(0.172%) Essex		
		1	(100%) WIC Applications/Certification
		1	(100%) Not Recorded
1	(0.172%) Forsyth		
		1	(100%) Medical Transportation
		1	(100%) Not Recorded
		1	(100%) Older Adults
1	(0.172%) Harris		
		1	(100%) Clothing Donation Programs
		1	(100%) Not Recorded
		1	(100%) Work Clothing
		1	(100%) Not Recorded
1	(0.172%) Lamoille		
		1	(100%) Child Care Resource and Referral
		1	(100%) Not Recorded
1	(0.172%) Los Angeles		
		1	(100%) Dental Bill Payment Assistance
		1	(100%) Not Recorded
		1	(100%) Dental Care
		1	(100%) Low Income
1	(0.172%) Windham		
1	(0.172%) Windsor		
		1	(100%) Comprehensive Information and Referral
		1	(100%) Not Recorded
1	(0.172%) Worcester		
		1	(100%) Comprehensive Information and Referral
		1	(100%) Not Recorded